

CSRA Economic Opportunity
Authority Inc.

FY 2018

Agency Annual Report



National Community Action Month

2019



Community Action Promise:

Community Action changes people's lives, embodies the spirit of hope, improves communities, and makes America a better place to live. We care about the entire community, and we are dedicated to helping people help themselves and each other.





"COLOR THE WORLD WITH HOPE"

CSRA EOA, Inc. Mission Statement:



Leveraging resources,
Empowering people,
and Advocating
to alleviate poverty
in the CSRA



Serving Burke, Columbia, Emanuel, Glascock, Jefferson, Jenkins, Lincoln, McDuffie, Richmond, Screven, Taliaferro, Warren, Wilkes and Bulloch (Head Start) counties in Georgia.



MISTRESS OF CEREMONY

Patricia Johnson

"I AM COMMUNITY ACTION."

Patricia Johnson, a native of Baton Rouge La. has resided in Augusta, Ga. for 25 years. She is the parent of two daughters, Krystal and Krystina Johnson and grandmother of Ka'Myrea Johnson. Patricia Johnson has been employed with CSRA EOA, Inc. since October 24, 1998.

She was introduced to EOA as a client seeking assistance with her rent. She and her daughters were almost homeless because the rent was 3 months behind. Her landlord shared with her a list of agencies in Augusta that assist low-income families, and EOA was at the top of the list. She had recently lost her job, and her then husband struggled with substance abuse, so he was in and out of the home. Patricia had always been employed, so asking for assistance was new to her; yet, she set aside her pride and was scheduled for an appointment at the Harrisburg West End Neighborhood Service Center. Little did she know that as a result of going to receive assistance with her rent, she would also be told about an upcoming temporary job position at the agency in their Energy Assistance Department .

Initially, Patricia thought the Case Manager was sending her to apply for assistance with her power bill. She didn't understand until she arrived at 333 Telfair Street that the department was hiring intake workers for the program. She applied for the job, attended the job interview, and 20 years later she is the LIHEAP Coordinator of more than 15 years. Being a woman of Faith, Patricia immediately knew this was God, and that He had allowed her to go through that experience to get her to her destination and purpose. Ms. Johnson has a passion for serving others and that is key to her success at a Community Action Agency.



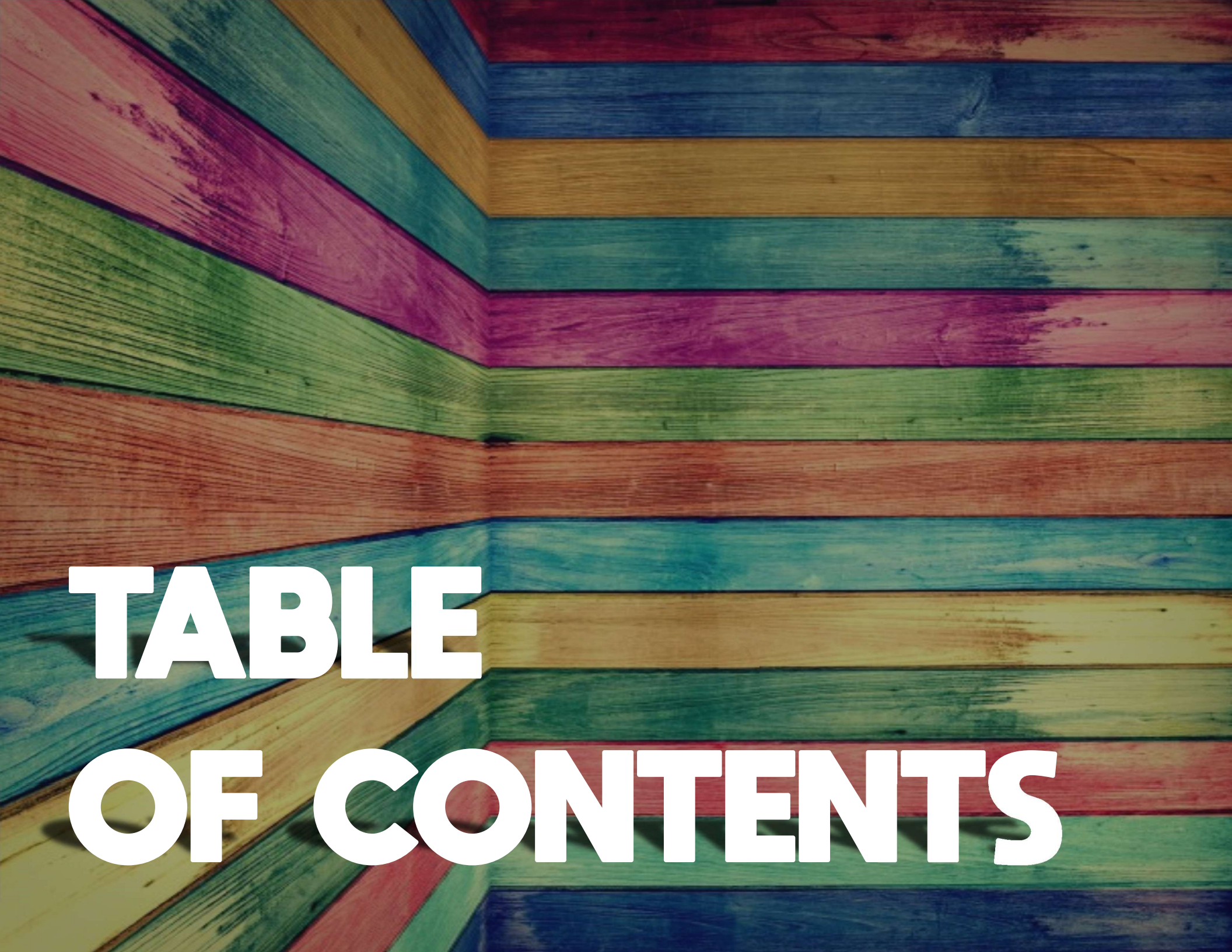


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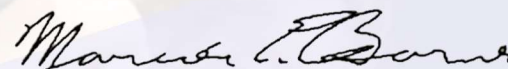
MESSAGE FROM OUR BOARD CHAIRPERSON

DEAR FRIENDS AND SUPPORTERS,

Welcome to the celebration of National Community Action Month. Each year we come together to keep the community aware of our efforts along with some of our results. The chief function of the Community Action Agency is to serve the best interest of the economically challenged citizens, thereby serving the interest of all people. We are committed to leading the Community Action Movement with respect, concern and responsiveness. We strive for professional excellence and encourage the development of our associates.

I commend the program participants for their personal achievements, and the staff and volunteers for the outstanding commitment to improving the lives of our children, families and communities.

Sincerely,



Marion E. Barnes

Board Chairperson



MESSAGE FROM OUR EXECUTIVE DIRECTOR



DEAR FRIENDS AND SUPPORTERS,

Two years ago, we began an effort to rebrand our agency. We revised our mission statement, and with that determined that we must refocus our work to more accurately reflect our intended impact. For many years, we have done an outstanding job of helping people who are in poverty, but that is not enough! We exist to help people out of poverty; to help them identify their barriers to success, both systemic and self-inflicted, and engage them without judgment to become economically mobile.

In our work, we make every effort to consider what is decent and fair for ALL people, not just economically disadvantaged, but the collective community in which we all hope to live and thrive in safe, affordable housing, with high performing schools and access to adequate healthcare and food. It is from a place of passion and intention that we plan, mobilize and act in the interest of all of our neighbors- for these are the very attributes that fueled the great leaders of the Civil Rights Era.

This is the promise of Community Action: "Community Action changes people's lives, embodies the spirit of hope, improves communities, and makes America a better place to live. We care about the entire community, and we are dedicated to helping people help themselves and each other." As you browse this publication of our FY 2018 community work, I hope that you will not only consider your personal and professional ability to impact change, but I am counting on you to help us stay accountable to this promise.

Sincerely,

Lola W. Johnson
Executive Director





2018-2019 BOARD OF DIRECTORS

Top row from left to right: Ms. Angel Little, Mr. Augustus C. Thurmond, Ms. Veronica Shareef, Ms. Linda LaMarr, Mr. Ernest Muhammad, Ms. Imogene Ford, Ms. Carole Long, Mr. Johnny Holmes, Ms. Ophelia Adams, Mr. Melvin Stewart, Mr. Emanuel Larkin, and Ms. Sherry Combs

Bottom row from left to right: Ms. Brenda Bonner, Ms. Arvella Robinson, Mr. Marion E. Barnes, Ms. Gwendolyn Rountree, and Ms. Wanda Collier

Not Pictured: Mr. Lucious Abrams Jr., Ms. Jacqueline Cochrane, Ms. Margaret Huskey, Ms. Kimberly Ivey-Mathis, The Reverend Norris V. Rouse, Dr. Louise Rice, and Mr. Sterling Wimberly

TRAINING HOURS 162



The Board is charged with oversight of the Agency's Mission and overall management of the CSRA Economic Opportunity Authority Inc., assets, which includes vesting the Board with the responsibility of monitoring finances to ensure that the Agency has adequate resources and is managing these appropriately and is in compliance with legal and funder requirements. Each Board member is obligated to fulfill fiduciary duties of care to CSRA Economic Opportunity Authority, Inc., which requires that Board decisions be based on a deliberative process of fact finding and assessment and duty of loyalty, which requires each Board member to act in the best interests of the Agency and its Mission.



CSRA Economic Opportunity Authority is a private non-profit corporation designated by the IRS as a 501(c)(3) charitable organization. The organization is governed by a tripartite Board of Directors, which represents three significant sectors of the community that include the low-income; elected officials or their designees; and the private sector (local business, churches, educational institutions, and community organizations). This was a unique structure in 1964, and was mandated by law to allow low-income people to participate in the development of the solutions to poverty, and, at the same time, gave local representatives and elected officials an understanding of the issues that face low-income citizens in their communities.

2018 NCAM PIN RECIPIENTS



5 YEAR

June 1, 2013 through May 31, 2014



10 YEAR

June 1, 2008 through May 31, 2009

Name

Hire Date

Name

Hire Date

Sherry Moody

12/02/2013

Heather Holland

12/15/2008

Tamara Lewis

12/02/2013

Cedric Hammond

11/10/2008

Heather Sechman

11/23/2013

Jacqueline Lewis

08/11/2008

Charlene Purnell

11/11/2013

Ronda Ponder

08/04/2008

Kastina Bonner

11/04/2013

Jayme Odom

03/10/2009

Robert Hayes

09/02/2013

Bethany Trapp

03/09/2009

Valencia Lawrence

05/05/2014

Linda Ivey

03/02/2009

Cathy Harper

02/12/2014

Denise McCoy

03/02/2009

2018 NCAM PIN RECIPIENTS



15 YEAR

June 1, 2003 through May 31, 2004



20 YEAR

June 1, 1998 through May 31, 1999

Name

Hire Date

Name

Hire Date

Mamie Davis

10/27/2003

Beverly King

11/16/1998

Dorothy White

10/27/2003

Samuel Hinkins

12/01/1998

Yolanda Carter

08/11/2003

L.Gale Bowles

09/03/1998

Joycelynn Brigham

08/04/2003

Diane Stephen

02/24/1999

Keesha Johnson

05/17/2004

Shawanna Atkins

01/12/1999

Mary Brown

03/01/2004

Dorothy Samuels

02/24/1999

Dilsie Lawton

03/29/2004

2018 NCAM PIN RECIPIENTS



25 YEAR

June 1, 1993 through May 31, 1994



30 YEAR

June 1, 1988 through May 31, 1989

<i>Name</i>	<i>Hire Date</i>	<i>Name</i>	<i>Hire Date</i>
<i>Herman Kelly</i>	12/14/1993	<i>Willie Cunningham</i>	08/29/1988
<i>Josephine Franklin</i>	08/31/1993		
<i>Sharon Scott</i>	04/26/1994		
<i>Cynthia Davis</i>	04/25/1994		
<i>Daffney Holley</i>	01/10/1994		
<i>Dometha McLemore</i>	01/10/1994		
<i>Tracey Dixon</i>	01/03/1994		
<i>Cardetta Walker</i>	01/03/1994		
<i>Teresa Way</i>	01/03/1994		

2018 NCAM PIN RECIPIENTS



35 YEAR

June 1, 1983 through May 31, 1984



40 YEAR

June 1, 1978 through May 31, 1979

<i>Name</i>	<i>Hire Date</i>	<i>Name</i>	<i>Hire Date</i>
-------------	------------------	-------------	------------------

<i>Sophie Barnes</i>	<i>08/01/1983</i>
<i>Dorothy Rahney</i>	<i>08/18/1983</i>
<i>Sandra Riley</i>	<i>02/16/1984</i>

<i>Emma Sampson</i>	<i>09/20/1978</i>
<i>Dorothy D. White</i>	<i>01/04/1979</i>

AGENCY HIGHLIGHTS

Throughout this annual report, there will be a number of program highlights showing how the agency lives up to its mission by leveraging resources, empowering people, and advocating to alleviate poverty in the CSRA . Below are some of those highlights.

HELPING EMPOWERING YOUTH

A local 6th grader attended a summer camp for a week through scholarship funds from donations raised through a Facebook campaign. In her application, she stated that her grandmother told her and her cousins, "As you try new things, you'll naturally recognize who you are and who you want to become." She is interested in Natural & Environmental Science and during her camp, she further explored ecology and decided whether or not that was what she wanted to do. Thanks to all of the donors to this youth campaign, the 6th grader was able to dream out loud!

AGENCY TRAINING HOURS

Amount of training hours completed by all staff

14,907

AGENCY PARTNERS

185

STAND OUT EVENTS

CSRA EOA, Inc. held its first Job Fair in FY 2018. In attendance were 211 people and 24 vendors/ employment agencies. Of those in attendance 14 % were interviewed and 72 % were hired.



NEW PARTNERS

Pictured below is Matthew Thrash, Manager of Wal-Mart store 4144, as he congratulates Mrs. Lynda Barrs from CSRA EOA, Inc. on receiving a permanent housing grant award from the Walmart Foundation. With this new partnership, Walmart helps CSRA EOA, Inc. help others sustain housing.



HR: A YEAR IN REVIEW

TRAININGS INCLUDED

SHRM: Society for Human Resource Management

GMS : Grants management Systems

CAPLAW: Community Action Program Legal Services

SBWC: State Board Workers Comp



Beverly E. King

Human Resources Director

Our mission is to provide a full range of Human Resources management service for CSRA Economic Opportunity Authority, Inc. staff and potential employees.

We are a service department, working to serve the needs of all our employees.

**EMPLOYEES
HIRED**

88

**TOTAL
EMPLOYEES**

412

**HR TRAINING
HOURS**

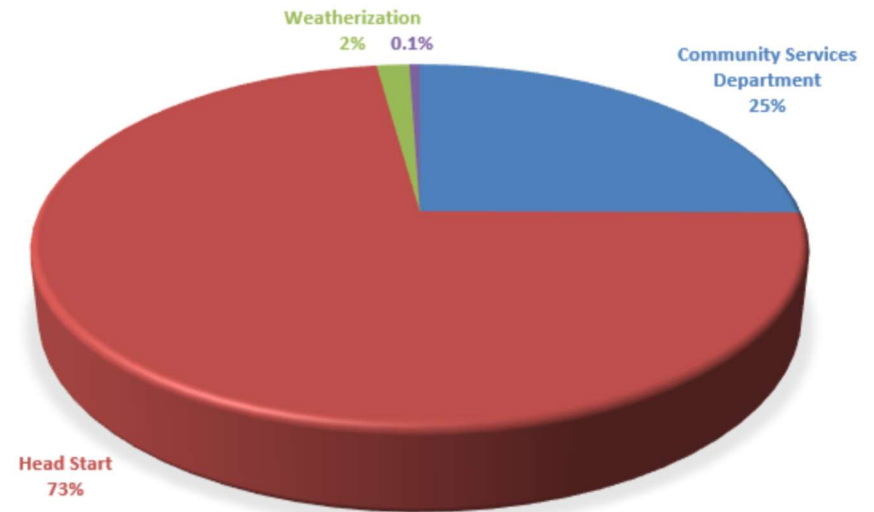
315

2018 AGENCY EXPENDITURES

CSRA EOA, Inc. is a **501(c)(3)** private, non-profit Community Action Agency with funding and resources received from Federal, State, and local government, foundations, and the faith-based community. **Our Fiscal Office** Follows the Statement of Financial Accounting Standards (**SFAS**) No. 117 to report assets, and the (**SFAS**) no. 116 to report contributions received and contributions made. **CSRA EOA, Inc.** utilizes internal controls to ensure compliance with the U.S. Office of Management and Budget (**OMB**) Uniform guidance, and is audited annually by Certified Public Accountants.

CSRA ECONOMIC OPPORTUNITY AUTHORITY, INC.

FY 2018 BUDGET BY PROGRAM



96% DIRECT SERVICES

4% INDIRECT ADMINISTRATION

73% HEAD START

25% COMMUNITY SERVICES

2% WEATHERIZATION

0.1% MISCELLANEOUS INCOME

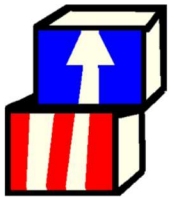


COMMUNITY SERVICES

AMOUNT

LIHEAP(Low-Income Home Energy Assistance Program).....	\$3,124,890.00
Community Services Block Grant.....	\$1,099,168.52
Supportive Services for Veteran Families (VA-SSVF).....	\$965,753.04
Department of Community Affairs– Homeless Prevention/Rapid Rehousing.....	\$34,279.75
Burke County Commissioners– Senior Nutrition.....	\$145,246.47
Housing & Urban Development– Emergency Solutions Grant.....	\$30,000.00
Augusta–Richmond County Housing & Community Development (CDBG).....	\$44,426.32.
Department of Community Affairs: Housing Counseling.....	\$30,000.00
Department of Community Affairs: Centralized Intake & Assessment.....	\$167,815.00
In-Kind & Financial Donations.....	\$131,775.61
Church of the Good Shepherd.....	\$6,892.00
Emergency Food & Shelter–Burke County.....	\$54,893.00
Wells Fargo Foundation.....	\$10,000.00

TOTAL \$5,845,139.71



HEAD START

Department of Health & Human Services– Head Start	\$12,017,186.00
Department of Health & Human Services– Early Head Start.....	\$965,204.00
In-Kind Donations.....	\$2,070,358.20
United States Department of Agriculture– CACFP.....	\$989,422.00
Bright from the Start– PreK.....	\$470,632.71

TOTAL \$16,512,802.91



WEATHERIZATION

Department of Energy.....	\$186,083.20
Health & Human Services– GEFA WAP.....	\$268,902.16

TOTAL \$454,985.36

Non-Fed Miscellaneous.....	\$25,256.38
Miscellaneous Income.....	\$57,685.24
Miscellaneous Agency Income.....	\$82,941.62

FY 2018 AGENCY REVENUE TOTAL

\$22,895,869.60



20

COMMUNITY SERVICES

18

YEAR IN REVIEW

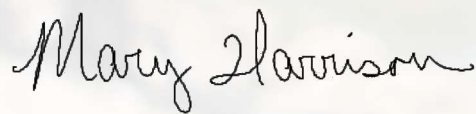


The Community Services Department was created and works to "allow low-income people to develop and use their capacities; to invest in the 'skills and strengths of our people'; to create 'long-range' plans that are 'local plans calling upon all the resources available to the community' to support and utilize the 'talent, initiative and leadership which exists at every level of our society' for the purpose of strengthening our families and our community, creating economic security and empowering individual responsibility.

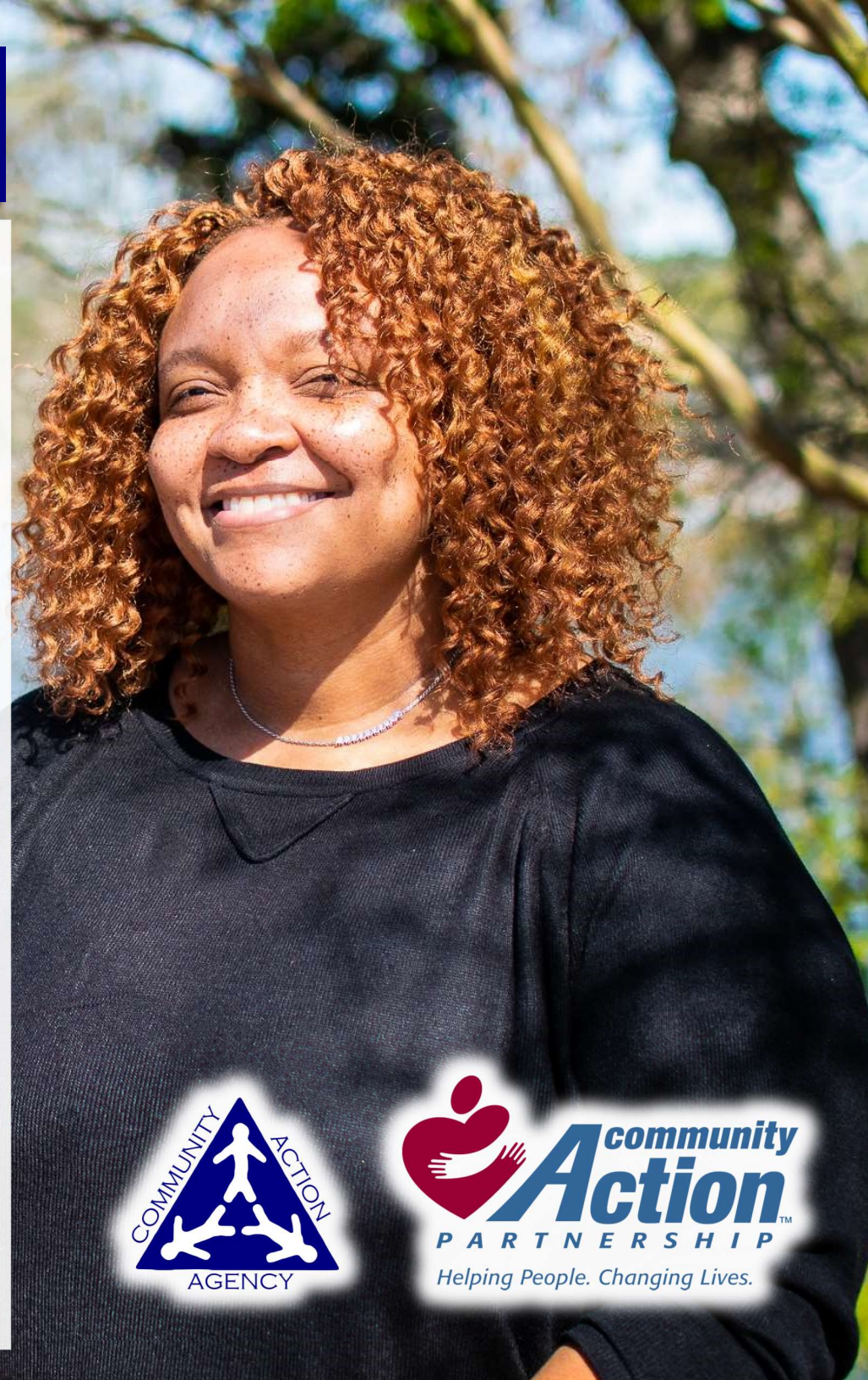
A MESSAGE FROM THE COMMUNITY SERVICES DIRECTOR

In 1964, President Lyndon B. Johnson declared this nation's War on Poverty with two clear objectives; to provide jobs and training, and to bring together all of the resources of the community to reduce poverty, inequality and injustice. More than 50 years later, we are still in this fight, this War on Poverty that brings together entire communities - everyday people, small business owners, working poor, preachers, foundations, parents, educators who still believe in the strength of community.

CSRA EOA, Inc.'s mission is to leverage resources, empower people, and advocate to alleviate poverty in the CSRA. It is a great mission, and we are equipped with an awesome team of intelligent and passionate people who wholeheartedly embrace it, working hand in hand with our local partners each day in the spirit of hope, pursuing community-wide solutions to secure a more equitable tomorrow for EVERY person. We are grateful for each supporter across our service area, and we are pleased to share with you the impact of our partnerships in FY 2018.



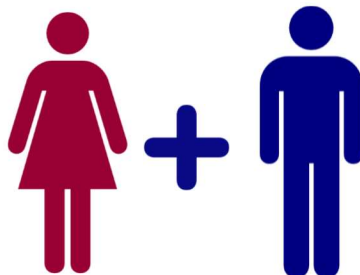
Mary Harrison, M. Ed., CCAP
Community Services Director



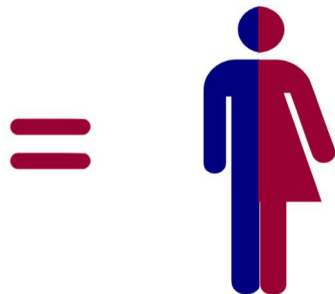
COMMUNITY SERVICES

IMPACT REPORT

FY 2018



FEMALE: 8,627 MALE: 2,549



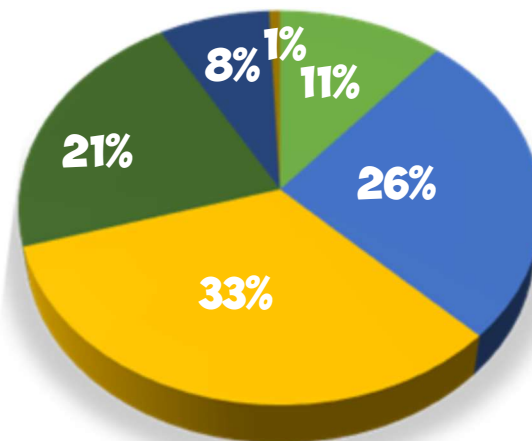
TOTAL INDIVIDUALS: 11,176

COUNTIES SERVED

BURKE	MCDUFFIE
COLUMBIA	RICHMOND
EMANUEL	SCREVEN
GLASCOCK	TALIAFERRO
JEFFERSON	WARREN
JENKINS	WILKES
LINCOLN	

PROGRAMS

VETERAN SERVICES
ENERGY ASSISTANCE
SENIOR NUTRITION
H.O.P.E PROGRAM
RESOURCE CENTER
NEIGHBORHOOD SERVICE CENTER
FORECLOSURE PREVENTION & MORE



GRADES 0-8
GRADES 9-12 (NON-GRAD)
HIGH SCHOOL GRAD
12TH GRADE + POST SECONDARY
2-4 YEAR COLLEGE GRAD
GRADUATE SCHOOL

COMMUNITY SERVICES IMPACT REPORT *FY 2018*



323

Students received school supplies in
our rural counties: Taliaferro &
Screven



10

HOPE program
participants purchased
a home.



1,370

Households received case
management services



538

Households participated in financial
management programs



165

Households were referred for SNAP
benefits

14,916

Congregate meals were received by senior citizens.



119

Senior citizens participated in wellness activities



152

Individuals received job referrals



Low-Income Home Energy Assistance Program

8,175

Households received emergency utility assistance.

337

Families received emergency rent or mortgage assistance



SSVF PROGRAM REVIEW



SERVING THOSE WHO SERVED US

After a car accident left his father unable to care for himself, “CS”, an Army Veteran, moved to the CSRA (Fall 2017), to take care of him. His father did not survive the injuries. CS moved in with his sister and her boyfriend, but the boyfriend asked him to leave. He moved in with a friend, but that was temporary and he soon found himself without a home. He heard about CSRA EOA’s SSVF Program, and applied for assistance.

For the past seven years CSRA Economic Opportunity Authority, Inc. has served as lead agency in a partnership with Forces United, formally known as Augusta Warrior Project, and Goodwill of Middle Georgia and the CSRA. Each has brought their own expertise to the table. Forces United’s developing a proactive relationship with Veterans in order to prevent or mitigate life crises by holistically addressing issues early and collectively with their partners.

Veteran assistance is coordinated by Forces United advocates. Their collaborative relationship with local, state, and national organizations ensures the well-deserved support for our Veterans and their families. Goodwill Industries is North America’s leading provider of workforce development services. Goodwill’s vast experience in both the attainment and successful implementation of federal grants and their organizations successful experience in assisting veterans with job training and placement services have provided increased opportunity for employment and retention of veterans in high demand occupations. Overall the partnership has worked very hard to serve those who served us.

Once enrolled, his Case Manager helped him find housing working closely with community housing partners, helped him get moved in (assisted with deposits and rent/utilities), and referred him to an employment program. With housing secure, he focused his energy on employment and with job search assistance, “CS” successfully obtained full-time employment (\$37,000 per year) as a long distance truck driver. “CS” is now able to support himself and maintain his housing long-term. "



SSVF FY 2018 IMPACT

129

Families consisting of 216 people were served through the SSVF.

80

Families consisting of 104 people were re-housed.

49

Families consisting of 112 people avoided homelessness.



Pictured Above: CSRA EOA SSVF Employees, and our partner agencies, Forces United & Goodwill Industries

HOMEOWNERSHIP PLANNING & EDUCATION (HOPE)

CSRA EOA, Inc.'s HOPE program provides information resources to help people access and sustain homeownership.

WHAT DOES THE H.O.P.E. PROGRAM OFFER:

Home Buyer Education Workshops
Foreclosure Intervention Counseling
Financial Literacy
Housing Counseling
Budget & Credit Counseling



PROGRAM HIGHLIGHTS

- 9** Participants in our Individual Development Account Program increased their savings by a total of \$8,137.71
 - 84** Received one-on-one pre-purchase counseling
 - 68** Completed a pre-purchase home buyer workshop
 - 18** Resolved mortgage default after receiving housing counseling services
- 10** Participants purchased a home

“I HAVE TO BE THE MOST BLESSED PERSON THERE IS.”

In 2016, Mr. Johnny C. Houston, Jr. came to CSRA EOA, Inc. for Foreclosure Intervention Counseling. He'd been in a motorcycle accident that resulted in him losing his job and getting behind on his mortgage. Mr. Houston's counselor assisted him through two forbearances, three lenders, five modification packet submissions, one appeal letter, and a pending foreclosure date. Neither Mr. Houston nor the counselor gave up. Throughout the process, Mr. Houston. also was deemed 100% disabled and received full VA benefits. In June 2018, Mr. Houston received notification that his loan modification was approved, and it included re-amortization of the unpaid balance. Mr. Houston was able to keep his home!



Mr. Johnny C. Houston Jr.
H.O.P.E Client

MARION E. BARNES ASSESSMENT & REFERRAL CENTER

CSRA Economic Opportunity Authority (EOA) Inc. , in partnership with Augusta Housing and Community Development and the local Continuum of Care for the Homeless, receives funding from U.S. Department of Housing and Urban Development (HUD) to provide a resource & referral center for residents of Augusta-Richmond County who experience housing instability and find themselves in need of service. The Marion E. Barnes Assessment & Referral Center provides single, centralized point of access for community members, Partner Agencies and interested volunteers to coordinate the efforts to address homelessness and housing instability in the local community. The main goal of The Marion E. Barnes Assessment & Referral Center is to improve the efficiency and effectiveness of the community's crisis intervention strategy and response capacity for persons experiencing homelessness as well as persons at-risk of experiencing homelessness.

HIGHLIGHTS:

544

Families consisting of

1,155

people were served through Marion E. Barnes Assessment & Referral Center





Pictured above from top to bottom:

Keesha Johnson, Weatherization Coordinator

Henry Gibson, Quality Control Inspector

Debra Glabas, Weatherization Clerk

WEATHERIZATION ASSISTANCE PROGRAM

FY 2018 HIGHLIGHTS

Focused on Improving Homes

Energy Efficiency

Indoor Air Quality

Combustion Safety

Weatherization measures provide long-term relief for low-income families, protecting them from fluctuations in energy prices and supplies.

HOMES WEATHERIZED: 53

PEOPLE ASSISTED: 124

PROGRAM EXPENDITURES: \$468,706.45

By expanding the scope of the Program to adopt a whole-house approach and incorporating advanced energy efficiency technologies, it is anticipated that weatherization can achieve significantly greater energy savings; further reduce emissions of air pollutants and greenhouse gases; increase the leveraging potential of the weatherization network; and expand the Program's contribution to the economic health and sustainability of the nation's communities.

Funding provided by:





SIBLEY STREET PROJECT

BEFORE



The Village on Sibley Street was developed in collaboration with Department of Community Affairs and Augusta Housing and Community Development to provide safe and affordable housing to persons participating in the Permanent Supportive Housing Program. These individuals are considered to be the hardest to serve in the homeless population, experiencing mental health challenges, substance abuse issues, HIV/AIDS and dual diagnoses. In addition to alleviating homelessness, this project also gave back to the community by rehabbing eight housing units in a blighted area of town. The Village on Sibley Street includes seven housing units for participants, a community center and food pantry.

RENOVATIONS



MEET MS. PEARLINE

"I HAVE MY LIFE BACK"

Ms. Pearline Harris came to EOA in 2009 by way of referral from the Salvation Army. She began participating in our permanent supportive housing program, subsequently becoming one of the first residents of the Sibley Street project. Part of her holistic care plan, Ms. Pearline has realized her goal of obtaining safe, stable housing, and she now gives back to her community as a volunteer with the Salvation Army Thrift Shop.



AFTER



COMMUNITY SERVICES

Our Community Services team completed a total of **31** hours of training at our annual meeting. Overall, community services staff completed more than **1000** hours of professional development.

TRAINING TOPICS:

Case Note Writing

Program Trainings including: (SSVF, H.O.P.E, Referral & Resource Center, Senior Nutrition, and LIHEAP).

EasyTrak

Community Action Plan

Strategic Planning

Team Building

Compassion Fatigue

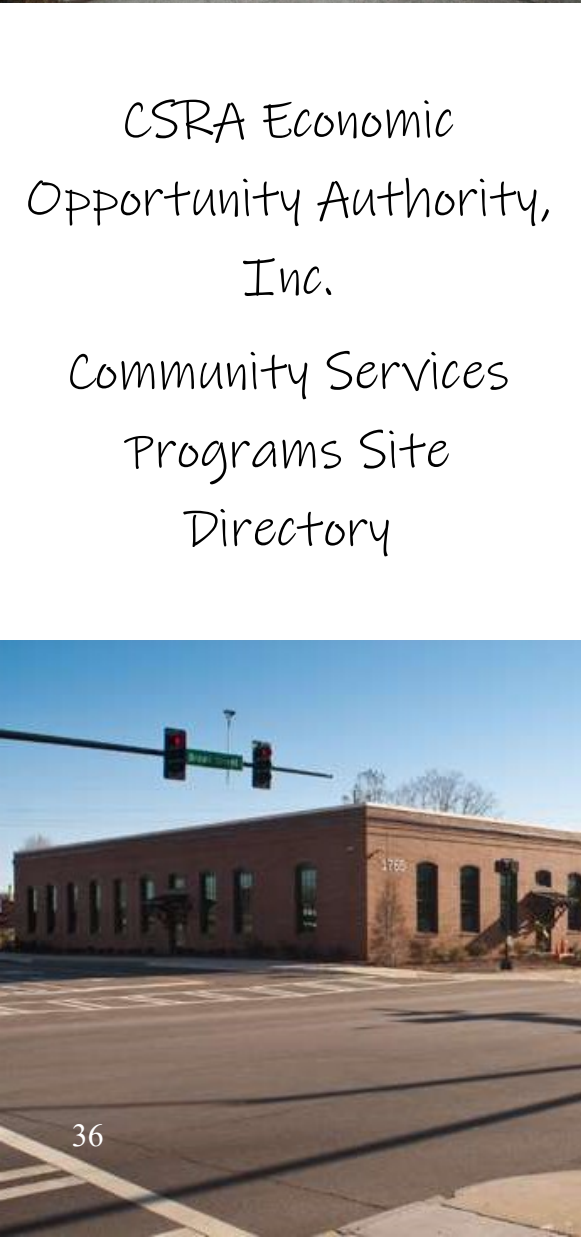
"Why I"- Company Culture & Engagement







Facility (Name, Address, Phone)	Contact Person/Number	Email Addresses	Counties Served Hours of Operation
Central Administrative Offices 1261 Greene Street P. O. Box 10104 (30903-2704), Augusta, GA 30901	Mary Harrison, Community Services Director Shaun Dority– Cunningham, Deputy Community Services Director Sharon Scott, Program Coordinator Sharon DuBose, Planner/Evaluator (706)-722-0493 ; (800)-890-0493 Fax: (706)-722-8565	mharrison@csraeoa.org sdority@csraeoa.org sscott@csraeoa.org sedubose@csraeoa.org	Burke, Columbia, Emanuel, Glascock, Jefferson, Jenkins, Lincoln, McDuffie, Richmond, Screven, Taliaferro, Warren, & Wilkes; Office Hours: 8:30 a.m. – 5:00 p.m.
Burke County Sr.Center 717 W. 6 th Street Waynesboro, GA 30830	Jackie Brayboy,Burke Senior Center Director Sherry Moody, Program Assistant (706) 437-8007; Fax (706) 437-9891	jbrayboy@csraeoa.org smoody@csraeoa.org	Burke Senior Center Activities: 8:30 a.m. -3:30 p.m. Office 8:30 a.m. – 5:00 p.m.
Burke County NSC 518 College Street Waynesboro, GA 30830	Connie Sheppard CSBG (all regular programs) (706) 554-2149 Fax (706) 554-6343	csheppard@csraeoa.org	Burke, Jefferson, Jenkins Office Hours - 8:30 a.m. – 5:00 p.m.
Doughty Park NSC 1200 Nellieville Road Augusta, GA 30901	Antwane Wallace Tiffany Gaines (706) 722-7511; Fax (706) 722-7236	awallace@csraeoa.org tgaines@csraeoa.org	All 13 CSBG counties Office Hours - 8:30 a.m. – 5:00 p.m.
Energy Asst. Program 333 Telfair Street B 343 Telfair Street Augusta, GA 30901	Pat Johnson—EAP Coordinator (706) 722-2207; 1-866-722-4346 Fax (706) 823-0787	pjohnson@csraeoa.org	All 13 CSBG counties Office Hours - 8:30 a.m. – 5:00 p.m.
Kroc Center—HOPE Project 1765 Broad Street Augusta, GA 30904	Christel Snyder – Housing Counselor – (706-922-8353) Penny Parrish – Foreclosure Intervention Counselor – (706-922-8354) Fax: (706) 364-6549	cjiles@csraeoa.org pparrish@csraeoa.org	All 13 CSBG counties Office Hours - 8:30 a.m. – 5:00 p.m.



CSRA Economic
Opportunity Authority,
Inc.
Community Services
Programs Site
Directory

Kroc Center—SSVF Program 1761 Broad Street Augusta, GA 30904	Deborah Jones – SSVF Lead CM/Coordinator Khristy Murray - SSVF Case Manager Kastina Bonner – SSVF Case Manager Gale Bell – Landlord Outreach Specialist (706) 364-6548; Fax: (706) 364-6549	djones@csraeoa.org kmurray@csraeoa.org kburton@csraeoa.org gbell@csraeoa.org	Burke, Columbia, Emanuel, Glascock, Jefferson, Jenkins, Lincoln, McDuffie, Richmond, Screven, Taliaferro, Warren, Wilkes; (Bulloch, Candler, Effingham, Greene, Hancock, Johnson, Washington –SSVF ONLY) Office Hours - 8:30 a.m. – 5:00 p.m.
Marion Barnes Center 730 East Boundary Augusta, GA 30901	Lynda Barrs- Resource Devel. Coord/Grant Writer Sandra Cosby – Admin. Asst. Maria Beard—Program Coordinator Jasmine Moore—DBA/Computer Tech Bethany Trapp—Case Manager Shauna Walton-Case Manager Shannon Jackson-Case Manager Carrie Patterson-Case Manager	lbarrs@csraeoa.org scosby@csraeoa.org mbeard@csraeoa.org jmoore@csraeoa.org btrapp@csraeoa.org swalton@csraeoa.org sjackson@csraeoa.org cpatterson@csraeoa.org	Burke, Columbia, Emanuel, Glascock, Jefferson, Jenkins, Lincoln, McDuffie, Richmond, Screven, Taliaferro, Warren, & Wilkes; Office Hours - 8:30 a.m. – 5:00 p.m. 706-724-8588
Screven NSC 209 East Ogeechee Street Sylvania, GA 30467	Dilsie Lawton (912) 564-2077 Fax:(912) 564-2769	dlawton@csraeoa.org	Screven Office Hours - 8:30 a.m. – 5:00 p.m.
Richmond County One Stop/ Dept of Labor 601 Greene Street Augusta, GA 30901	Antwane Wallace Phone (706) 721-2745	awallace@csraeoa.org	Richmond Alternate Tuesdays 8:30 a.m. – 12:30 p.m.

Subcontractor Sites

Family Connections-Communities in Schools of Warren County 1857 Mitchell Road Warrenton, GA 30828	Emma Sinkfield Barbara Dawson (SSVF) associationq@bellsouth.net bdawson@csraeoa.org (706) 465-1006 Fax :706) 465-0105	Warren, Glascock, Lincoln Taliaferro, Wilkes,& McDuffie 8:30 a. m.—5:00 p.m.
Emanuel County Sr. Ctr. & CAA Highway 56 North 42 Swainsboro, GA 30401	Judy Powell ecscjudy@yahoo.com (478) 237-5434 Fax :478) 237-5449	Emanuel: Sr Activities: 8:30 a.m. -3:00 p.m. Office 8:30 a.m. -4:00 p.m.
Jenkins County Senior Center 998 E. College Ave. Millen, GA 30442	Erin Drake edrake_jcsc@yahoo.com (478) 982-4213	Jenkins: Sr Activities: 8:30 a.m. -3:00 p.m.

McDuffie Leisure/Senior Ctr 304 Greenway Street Thomson, GA 30824	Kimberly Ivey-Mathis kivey@thomson-mcduffie.net (706) 595-7502 Fax (706) 597-2640	McDuffie: Sr Activities: 8:30 a.m. -3:00p.m. Office 8:30 a.m.—4:00 p.m.
Augusta Mini Theater 2548 Deans Bridge Road Augusta, GA 30906	Tyrone Butler Judith Simon-Butler judydrama77@yahoo.com (706) 722-0598	Richmond: 11:00 a.m. – 8:00 p.m.
Lincoln County Senior Center 160 May Avenue Lincolnton, GA 30817	Nancy Blount nablount@lincolncountyga.com 706-359-3760	Lincoln: Sr Activities: 8:30 a.m.—2:30 p.m.

COMMUNITY SERVICES HIGHLIGHT

Khristy Murray, Kastina Bonner and Barbara Dawson received their certification in SSI/SSDI Outreach, Access, and Recovery (SOAR) program.

SSI/SSDI Outreach, Access, and Recovery (SOAR) is a program designed to increase access to SSI/SSDI for eligible adults who are experiencing or at risk of homelessness and have a serious mental illness, medical impairment, and/or a co-occurring substance use disorder.

SOAR trains case managers to assist individuals who are experiencing or at risk of homelessness and have a mental illness, medical impairment, and/or a co-occurring substance use disorder to apply for the Social Security Administration's (SSA) disability programs: Supplemental Security Income (SSI) and Social Security Disability Insurance (SSDI). The techniques taught in this course can improve the quality and completeness of any application for SSI/SSDI. Individuals who complete the course are encouraged to use what they learn to improve SSI/SSDI applications for themselves or others.



Pictured Left to Right: Kastina Bonner, Barbara Dawson, & Khristy Murray



COMMUNITY SERVICES HIGHLIGHT

Patricia Johnson, Sharon Scott, & Shaun Dority-Cunningham completed the fall 2017 Region 7 Georgia Academy for Economic Development Program offered through Georgia Department of Community Affairs. The Georgia Academy for Economic Development was started in 1993 by a consortium of public and private organizations involved in economic development. The program is designed to enhance community leaders' skills and knowledge so that more communities in Georgia may remain or become successful. Over 6500 Georgians have graduated from this program, which is supported by over twenty statewide organizations, with facilitators, coordinators and program management provided by Georgia EMC, Georgia Power, and the Georgia Department of Community Affairs



Pictured Left to Right: Patricia Johnson, Sharon Scott, & Shaun Dority-Cunningham



for ECONOMIC
DEVELOPMENT



COMMUNITY SERVICES HIGHLIGHT

Shaun Dority-Cunningham received her R.O.M.A certification on September 30, 2018.

Results Oriented Management and Accountability (ROMA) is a results-oriented/evidence-based system of organizational management developed by the Community Action Network to comprehensively evaluate the needs in local communities and leverage resources from the federal government, state government, private corporations, and the community itself to address the root causes that were identified.

The core elements of ROMA include:

- The establishment of a strong mission statement that clearly communicates the purpose of the organization.
- A comprehensive community assessment that identifies the causes and conditions of poverty within local communities.
- Ongoing internal evaluations of the organization's capacity, resources, and risks.
- The creation of a long-term results-oriented, evidence based plan that strategically addresses family, agency and community needs in an effort to eliminate poverty or a cause or causes of poverty.
- The creation of short-term Community Action Plans based off of the Strategic Plan that allow for focused implementation of the specific strategies designed to achieve lasting results.

Data integration and integrity.

Aggregation and analysis of data gathered during program implementation to determine the overall effectiveness of each strategy in order to determine if programs need to be strengthened or abandoned.



Pictured above: Shaun Dority-Cunningham



AGENCY/COMMUNITY SERVICES HIGHLIGHT

Sharon E. DuBose completed and obtained her certification as a Certified Community Action Professional (CCAP). This certification is a nationally recognized standard for professionalism in community action. The CCAP certification is a standard for professional behavior that guides the decision a community action leader makes.

Value of CCAP:

Personal horizons are broadened. CCAPs know not only their part in Community Action through their particular program, but also what other programs are and how everything fits together. CCAPs see a bigger picture that they didn't see before, and that strengthens their personal commitment.

- Gives you visible recognition for your accomplishments in the field. Tells others, you have achieved a nationally recognized standard.
- Enhances the credentials of Community Action staff.
- Provides an edge in competing for public and private grant funds.
- Improves your professional marketability when competing for higher positions in your own agency or another CAA.
- Establishes standards that encourage future community action leaders to carry on the quality work of the movement's founders. Future generations will benefit from your commitment to excellence today.



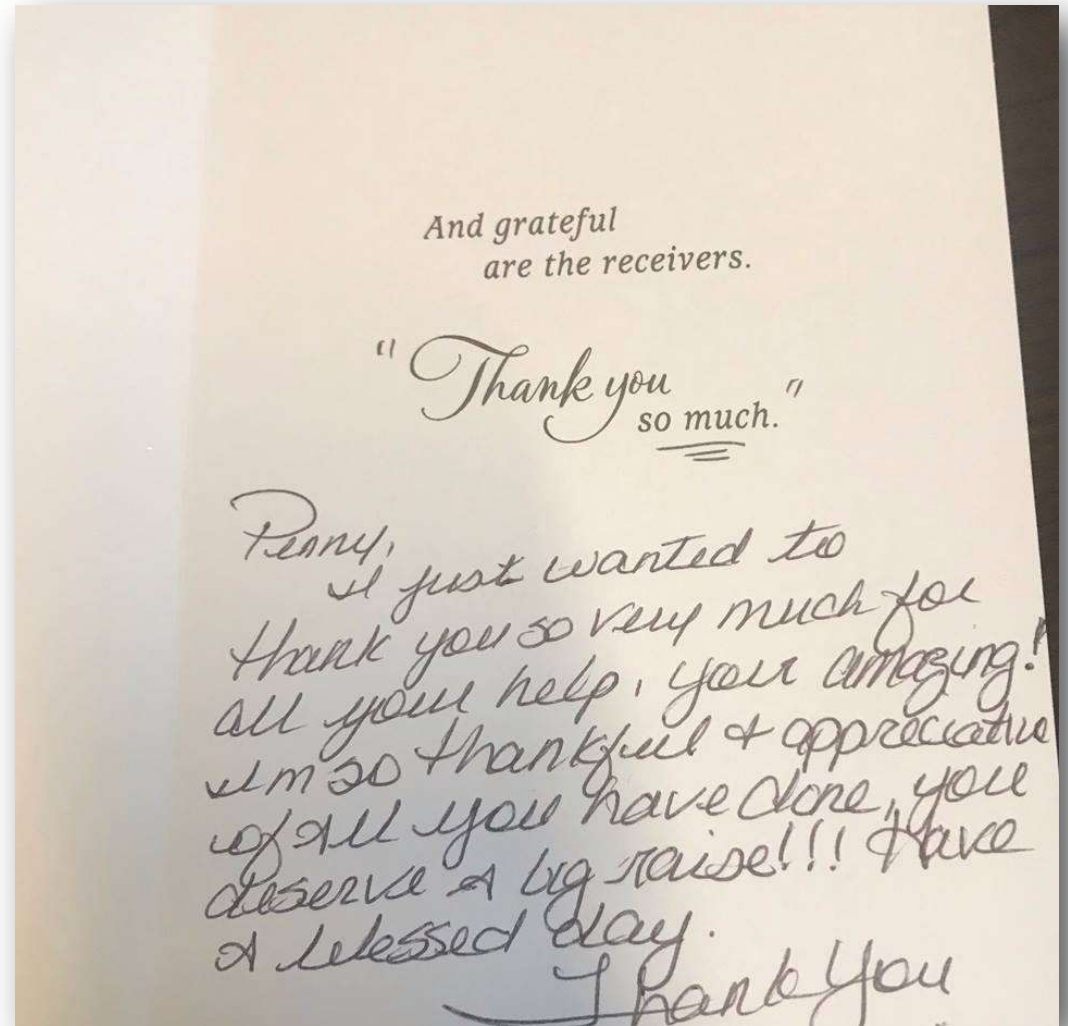
Pictured above: Sharon E. DuBose



COMMUNITY SERVICES HIGHLIGHT



Foreclosure Intervention Counselor, Penny Parish (seen above), was given this card by a client experiencing a major health and financial crisis. Penny skillfully, kindly, and patiently helps her clients avoid foreclosure. We agree with the sentiment of this card.



Pictured above: Client hand-written thank you for services provided.

WEATHERIZATION HIGHLIGHT

Henry Gibson, CSRA EOA, Inc.'s Quality Control Inspector for the Weatherization program, successfully passed the state Energy Auditor exam. The Certified Energy Auditor is an individual who evaluates and analyzes how energy is being used in a facility, identifies energy conservation opportunities and makes recommendations where consumption can be reduced or optimized.

This certification objectives are to:

- To raise the professional standards of those engaged in energy auditing.
- To improve the practice of energy auditors by encouraging energy auditing professionals in a continuing education program of professional development.
- To identify persons with acceptable knowledge of the principles and practices of energy auditing through completing an examination and fulfilling prescribed standards of performance and conduct.
- To award special recognition to those energy auditing professionals who have demonstrated a high level of competence and ethical fitness in energy auditing.

Mr. Gibson took the exam in August of 2018. This certification will replace his Quality Control Inspector status and he will become the agency's Energy Auditor.



Pictured above: Henry Gibson inspecting a water heater

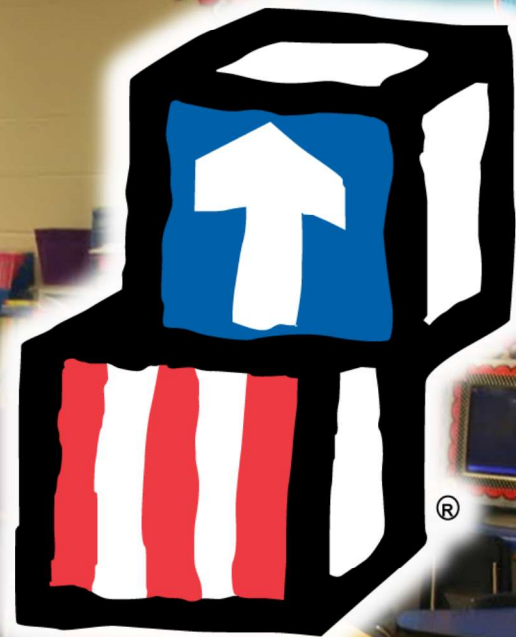




20

Head Start

18



Year In Review

PROGRAM SUMMARY

Head Start & Early Head Start/Child Care Partnership Programs





Salutations,

It gives me great pleasure to bring you greetings and a heartfelt welcome on behalf of the CSRA EOA, Inc. Head Start Policy Council.

As a member of the Policy Council, I am an ambassador for Head Start. I would like to tell you that we, the Policy Council, believe wholeheartedly in the program and can attest to the successful record of Head Start for over fifty years. As an agency, it is our desire to continue to make a difference in the communities that are served by Head Start. The fundamental foundations that are manifested is not only seen in our community, but the impact is seen and felt worldwide as the families and staff utilize their gifts and talents to lead productive and wholesome lives through the concept of "it takes a village."

As a council, we will continue to encourage one another to be the absolute BEST! Because of you, there will ALWAYS be a brighter day. Thank you for joining the future and again, welcome.

Respectfully,

Sherry L. Combs

*Sherry L. Combs, Chairperson
Head Start Policy Council*

From the desk of the Director...



The staff of the Head Start program take great pleasure focusing on preparing preschool children for life long learning. The partnership developed with parents provides opportunities to develop the whole child through a series of activities in the classroom, in the community, and at home. This partnership allows staff to work with parents themselves as they develop family and individual goals and strive to meet them. The program considers community partners to be a valuable asset as staff work to meet the educational, physical, social and emotional goals of the children and to meet the goals of the parents, as well. It is and continues to be my idea that through concentrated approaches of all participants, the children and families can maximize their potential and contribute positively as citizens of the communities in which they live. Every child and family deserves a Head Start!

Sincerely,

Ernestine P. Smith

*Ernestine P. Smith
Head Start Director*



MISSION

CSRA EOA, Inc. is a private non-profit corporation which operates a Head Start program that provides professional comprehensive quality services to preschool children, families, staff, and the communities of Bulloch, Burke, Columbia, Emanuel, Jefferson, Jenkins, Lincoln, McDuffie, Richmond, Screven and Warren Counties.



VISION

CSRA EOA, Inc. Head Start will be an Agency whose efforts and quality will continue to improve while achieving excellence, and serving every eligible child and family who desire services over the next five years.

PROJECTED GOALS:

Goal 1: Promote school readiness to low-income children by enhancing their cognitive skills, social skills, and emotional development.

Goal 2: Establish learning environments for the development of children's speech and language, literacy, math skills, science comprehension, social and emotional skills and physical development.

Goal 3: Engage parents in their child's education and growth and development.

Goal 4: Coordinate family and community engagement activities and resource utilization to assist parents in their pursuit of social competence and self-sufficiency.

GOVERNANCE

HEAD START

Board of Directors

The Agency has a tripartite 27 member Board of Directors, consisting of at least one-third democratically elected representatives of low-income people, one-third local public officials or their designees, and the remainder, representatives of business, industry, labor, religious, social welfare and other private groups in the community. The formation of the Board of Directors meets requirements of the Head Start Performance Standards.

Policy Council

The Policy Council was organized in accordance with the Head Start Performance Standards. It is comprised of 71% parents of children enrolled in the program, and 29% community representatives. Members of the Parent Committee at each center elect a representative to serve on the Policy Council. Individuals from each county were recommended and approved by the Council and Board of Directors to serve as community representatives. Members were installed in October, and are committed and have taken their positions and responsibilities seriously. Their attendance is commendable; each representative fully participates in the business of the Council, and can be shown in their decision making and reporting actions.



Parent Spotlight

"When my son Damon was accepted into Harlem Head Start, I admit I was worried. Damon had a speech delay which impacted his ability to communicate. During his time there I have been given updates on how well he's adapted. Despite his milestone, his teachers Ms. Samuels and Ms. Culver have done a phenomenal job with him. Things I didn't expect him to know or understand, he does. He's learned to spell his first and last name. The staff at Harlem Head Start have provided me with different resources to further assist Damon. Mrs. Morgan, Ms. Warner and Ms. Wright have been absolutely amazing. They all make you feel welcomed and ensure you that your child is in great hands. Harlem Head Start as a whole is absolutely the best!"

-Shironeki Hardin, Parent
Columbia County Head Start

"The Early Head Start / Child Care Partnership program has been a blessing for Kingston and I. We have learned so much together with being in the program. Kingston now has the ability and knowledge to take on the next chapter in his life (Head Start). They have gone above and beyond, not only for Kingston, but helped me with achieving set goals to help me continue to be able to provide for my family. I really want to give a special thanks to Ms. Cathy for allowing Kingston to be a part of her childcare center and taking care of him as if he was her own. Kingston's teachers have also been wonderful with him. They're always keeping me informed on different things that he enjoys while in the class. Overall, I'm very pleased with the program!"

-Elonda Walker, Parent
Ms. Cathy's Daycare EHS/CCP



FUNDING:

CSRA EOA, Inc. receives federal funds to operate an Early Head Start / Child Care Partnership program from the Department of Health and Human Services, Administration for Children and Families, Office of Head Start, Bright from the Start, Child and Adult Care Food Program, and Georgia Pre-K.

Early Head Start / Child Care Partnership Budget: \$9963,167

20% Non-Federal Match: \$246,501

Head Start Budget: \$12,347,106

20% Non-Federal Match: \$2,469,421

USDA: \$951,855

Pre-K: \$426,233





EARLY HEAD START / CHILD CARE PARTNERSHIP

Kimala Johnson
EHS/CCP Coordinator

Topeka Collier
Health Specialist

Yomika Latson
Social Services Specialist

Office:
456 Telfair Street
Augusta, Georgia, 30901
(706) 823-5700 phone
(706) 823-5900 fax

About Early Head Start / Child Care Partnership...

CSRA EOA, Inc. was funded to operate an Early Head Start/Child Care Partnership program that serves infants and toddlers (including children with disabilities), age six weeks through two years old.

Eligibility...

To be eligible for this program, parents must be: low-income working parents, enrolled in school, or completing a required volunteer program.

Services...

Each classroom has an enrollment of no more than eight (8) children with two teachers in each class. The classroom operates 10 hours per day for 224 days per year. Meals and snacks are provided through funding from CACFP, which is awarded to the partner of the program. Formula and diapers are also provided for enrolled infants. Creative Curriculum is used as a base for planning for daily activities that develops and enhances learning skills. Developmental screening and assessments are conducted for each child and lesson plans are developed to encompass the individual needs of each child. Medical and dental exams are obtained in partnership with parents, based on the age of the child and as required by EPSDT. Additionally, staff work with parents to assist with development or implementation of family goals. At age three, children are eligible to transition out of EHS/CCP and into the Head Start program to continue achieving their learning objectives as they are prepared for public school.

PROGRAM SUMMARY

EHS/CCP



Ms. Sexion's class @ Ms. Cathy's Daycare

Highlights:

3 partner centers

13 classrooms

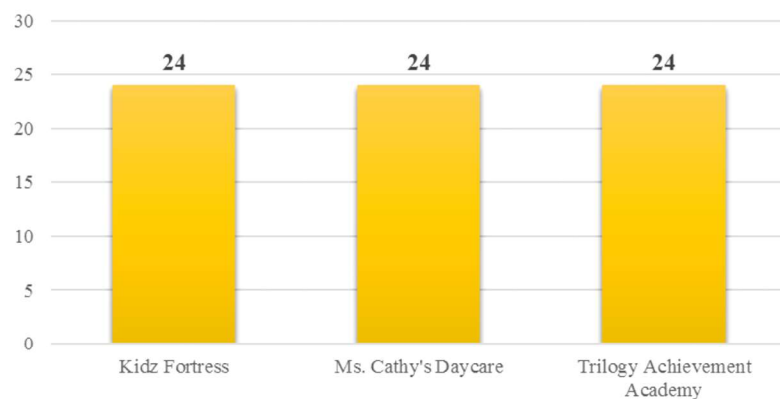
100+ staff training hours

*30 hours of mental health
assistance*

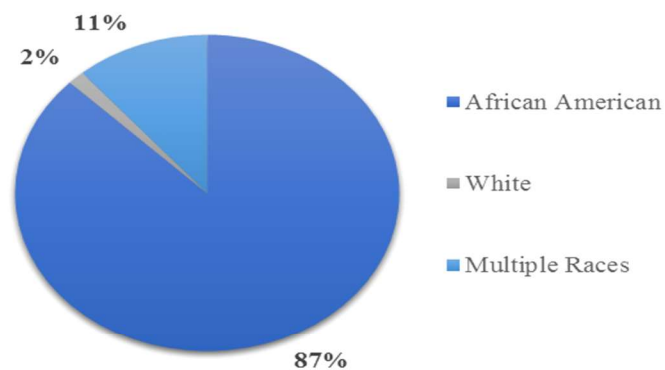
80 families served

DATA

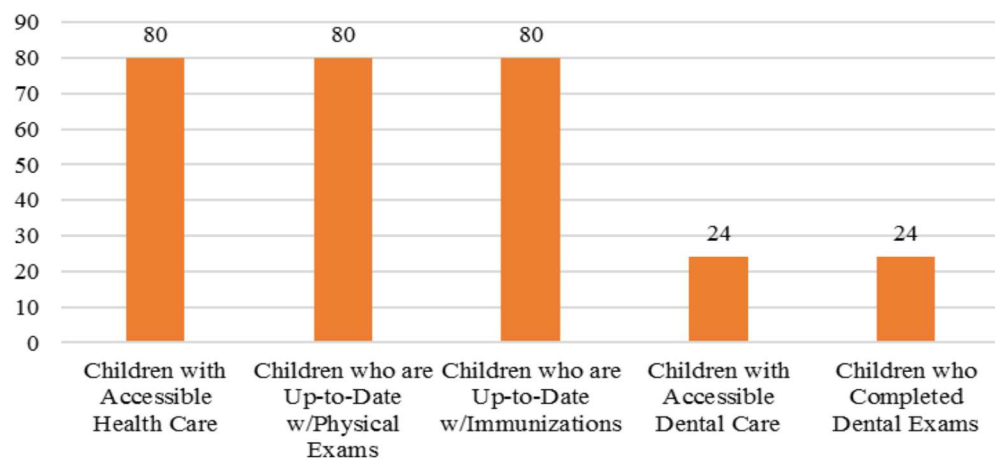
ENROLLMENT



RACE/CULTURE



HEALTH SERVICES



EHS/CCP Locations

1. **Ms. Cathy's Daycare & Learning Center #2**

2561 Lumpkin Road
Augusta, GA 30906
706-772-9214 phone



2. **Trilogy Achievement Academy**

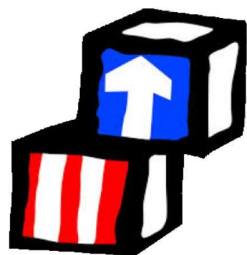
155 Williams Road
Statesboro, GA 30458
912-243-9123 phone



3. **Kidz Fortress Childcare**

2421 Mike Padgett Hwy., Suite A
Augusta, GA 30906
706-798-1072 phone





HEAD START

ADMINISTRATIVE OFFICES

Central Office
1261 Greene Street

P.O. Box 10104

Augusta, GA 30903-2704

(706) 722-0493 phone

(706) 722-1640 fax

Family & Community Engagement (FCE) Office

2141 Service Drive

Augusta, GA 30904

(706) 738-2133 phone

(706) 738-1280 fax

Wrens FCE Office

About Head Start...

CSRA EOA, Inc. was funded to operate a Head Start program that serves preschool children (including children with disabilities) from low-income families, to promote school readiness by supporting the development of the whole child.

Eligibility...

To be eligible, children must be three or four years old by September 1st of each school year, and a member of a low-income family. Children are deemed eligible if they meet the requirements set within the federal regulations. Homeless and foster children, and recipients of public assistance are categorically eligible for consideration. Children must attend the school in the county in which they reside.

Services...

Head Start is a comprehensive child development program that provides quality services for the whole family. The program offers medical and dental services, mental health services, transition practices, nutrition experiences, social services and opportunities for parental involvement. Transportation is not provided for all families enrolled in the program, however, transportation is provided for field trips, medical and dental appointments, and other Head Start related activities. All services are provided in an educational environment.

PROGRAM SUMMARY

HEAD START



Statesboro Head Start
(pictured w/Mayor Jonathan McCollar)

Highlights:

18 center locations

6 partner locations w/RCBOE

81 classrooms (Head Start & Pre-K)

1,092 children transported on buses

200+ staff training hours

208 hours of mental health assistance

420 actively involved father figures

168 parents received adult education services

750+ parent training

*(job, substance abuse, child abuse/neglect, health,
domestic violence, parenting, and relationship/marriage)*

1,443 families served

FCE

Family and Community Engagement

Eligibility, Recruitment, Selection, Enrollment, and Attendance (ERSEA)

To be eligible, children must be three or four years old by September 1st of each school year and a member of a low-income family. They must attend the school in the county in which they reside. Homeless and foster children, and recipients of public assistance are categorically eligible for consideration. Children are deemed eligible if they meet the requirements set within the federal regulations. The recruitment of children is an ongoing process. Flyers, door-to-door canvassing, media releases, exhibits at community affairs, participation in area parades, and wearing Head Start T-shirts, are examples of methods utilized for recruitment. Magnets were also placed on all Head Start vehicles as a recruitment initiative. This year, the program utilized online applications. Each application is screened utilizing an eligibility grid. Information is entered into the data system which ranks children with scores, the highest scores being children of the greatest need. Those children with the highest scores are enrolled in the program. The program provided comprehensive preschool services to 1,413 three- and four-year old children and families, of which 226 children and families received Pre-K blended services. All children receive the full array of Head Start services that are provided in the areas of education, medical, dental, nutrition, mental health, disabilities, parent involvement, social services, fatherhood activities, community partnerships, transportation, and transition.

Parent & Community Involvement

Parent engagement is vital to the success of their children. Their engagement helps to bridge the gap between the home and the center. They play a pivotal role in the program by serving on Center Committees, Policy Council, and Advisory Committees. They also assist with the Self-Assessment, program planning, curriculum planning, center activities, and participate in parent training and other functions that enhance the program outcomes.

Wal-Mart, the Alpha Chi Lambda Chapter of the Alpha Phi Alpha Fraternity, Inc., Doubletree Hotel, Trinity C.M.E. Church, T. J.'s Garage, Caring for Others, local companies, charities, and individuals donate items for the children throughout the school year. Augusta University, local health departments, the school systems in all counties served, county libraries, doctors, dentists, other medical specialists, the Department of Family and Children Services, and Augusta Technical College nursing students play a vital role in the success of the Head Start program. The engagement of the community resources help to impact the service needs of the children and families.

Transition

The program continues to be engaged in the transition process both into and out of Head Start. This process includes parents, community organizations such as *Babies Can't Wait*, childcare, and local school systems. Prior to the beginning of the school year, transition into Head Start begins. Registration, parent orientation to the Head Start Program, and center visits are transition activities provided for parents. The orientation for children and parents occurs at the beginning of the school year when they both come to school for half day to meet teachers and to tour the property. As vacancies occur during the school year, parents and children experience transition into Head Start. The transition out of Head Start begins in January. The students are utilizing trays to familiarize themselves with cafeteria style process in the public school. Arrangements are made for Head Start children and parents to visit the public schools in their area. Transition packets are developed for distribution by each teacher during the last home visit.



The agency continues to strive for the attainment of quality through its involvement with the Quality Rating and Improvement System. QRIS is a mechanism that is used to improve and communicate quality care in an early childhood education setting. QRIS assigns one, two, and three star ratings to early education and school age education programs that meet and go above and beyond minimum licensing standards.

Three-Stars: Jenkins, Louisville, Sylvania, and Wadley

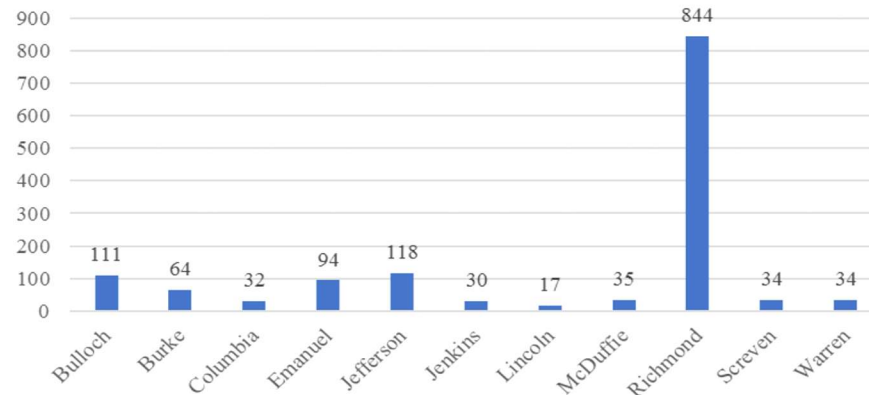
Two-Stars: Augusta Tech, Bert Thomas at Pathways, Burke, Columbia, Deans Bridge, Emanuel, Floyd, McDuffie, South Richmond, Statesboro, and Wrens

One-Star: Warren

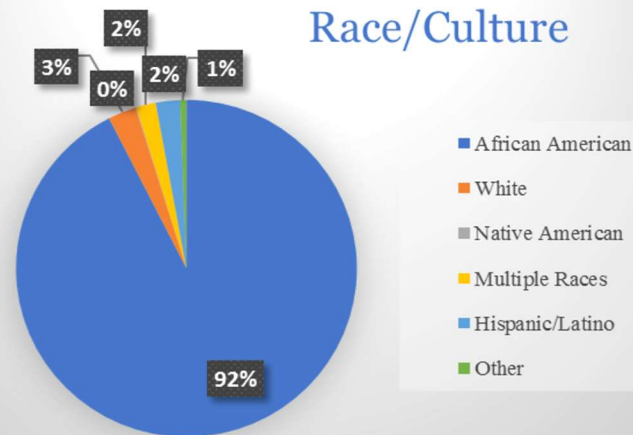
Awaiting Assessment: Collins



**Funded Enrollment
(by County)**



Race/Culture



ECDHS

Early Childhood Development and Health Services

The Program uses the Creative Curriculum as the developmental guide in the classroom, however, many other useful sources are utilized to enhance the classroom activities. Children are screened using the Ages & Stages Questionnaire (ASQ-3) and Basic Right Over Wrong (B-ROW) screening tools and are assessed using Teaching Strategies GOLD, which compliments the curriculum.

Head Start has always prepared children for entry into public school. The expectations of school preparation changed to require programs to develop a school readiness plan that aligned program goals with state and local school systems' goals and expectations. The program's school readiness goals are aligned with the Head Start Early Learning Framework (HSELOF), Georgia Kindergarten Inventory Developing Skills (GKIDS), and Georgia Early Learning and Development Standards (GELDS).

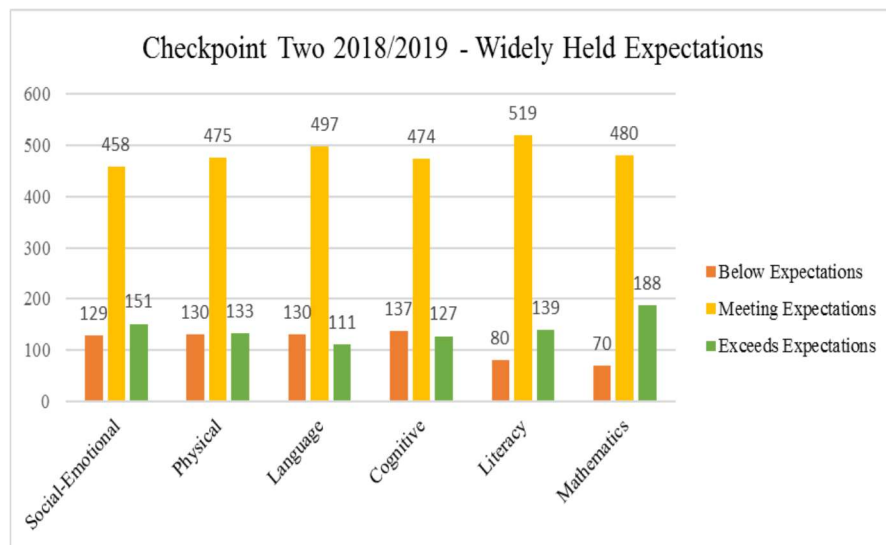
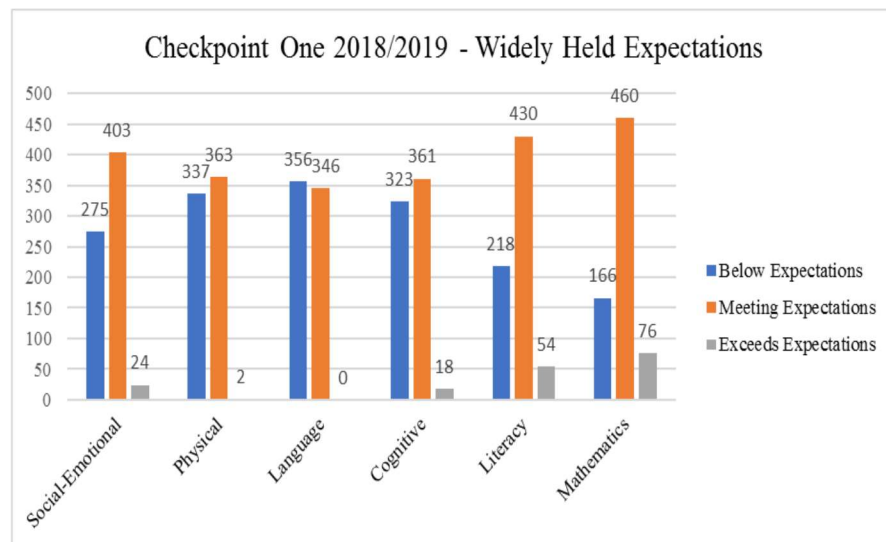
The Classroom Assessment Scoring System (CLASS) is implemented to obtain information relative to teacher/child interaction. This information enables management staff to determine skill levels of the teaching staff and provide staff development opportunities that will improve their skills. Learning activities are extended outside of the classroom, for example, STEPS Emergency Literacy during the transport of children that mirrors classroom activities. Meals and nutritional activities with children also contribute to the holistic approaches used for child development by the program. This year, the 10 teachers received training that will enable them to be CLASS reliable observers. This will enable peer-to-peer assistance to be utilized in the program.



2018 Teaching Strategies GOLD

Areas of Development & Learning

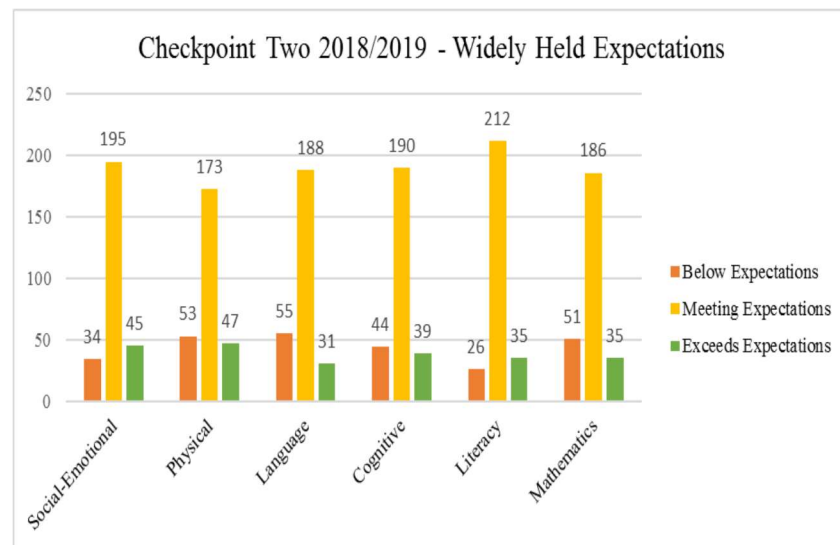
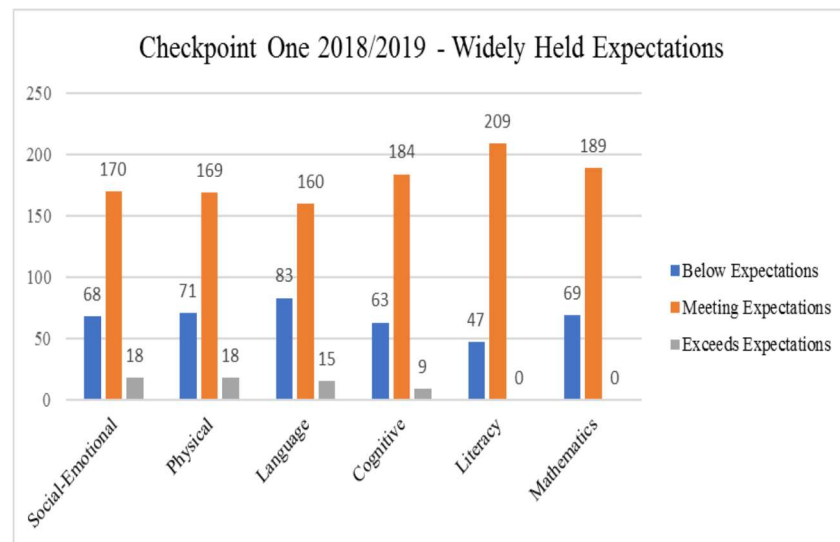
Growth Comparison Report



2018 Teaching Strategies GOLD

Areas of Development & Learning

Growth Comparison Report

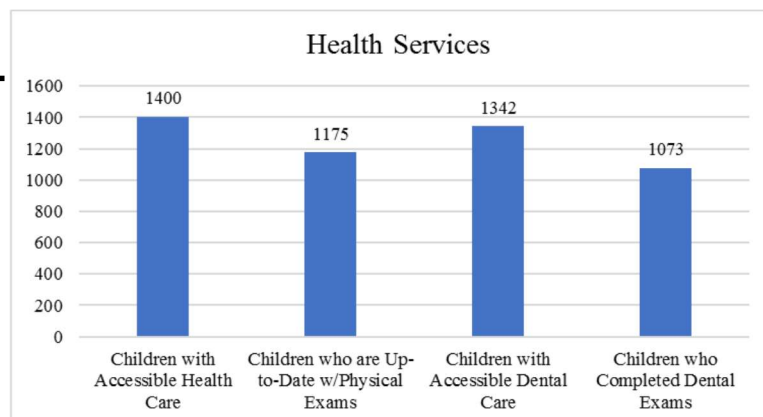


Health & Mental Health

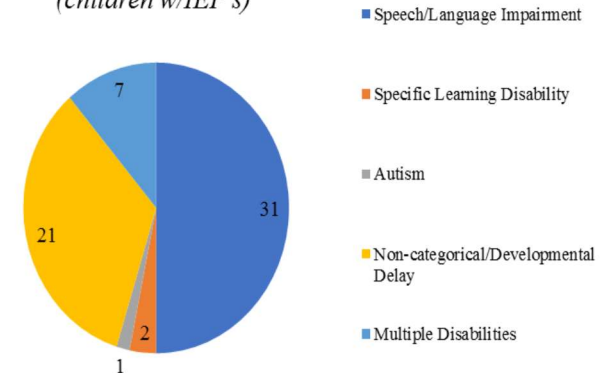
All children who are enrolled will receive physical and dental examinations, if these services are not already current. Follow-up care, as identified by service providers will continue to be provided as required. Parental consent is an essential requirement for services and participation is requested.

Parents are assisted with issues relative to maintaining and acquiring/reacquiring Medicaid services. Immunizations are kept up to date as required by the State of Georgia. Staff work with parents to ensure that the child and family have both, a medical and dental home.

These services are provided on a contractual basis following a bidding process utilized by the Agency. All children are observed in the classroom to identify potential triggers of atypical behavior. Teaching staff work with consultants to determine strengths and weaknesses of the child, talk with parents, and obtain consent for evaluation. If services are needed, parents will be contacted to schedule a conference to discuss needs of the child and to obtain consent for services provided. Services are provided on an ongoing basis and techniques are given to teachers to continue strategies used during sessions.



Disabilities Services
(children w/IEP's)



Disabilities

The program is required to reach an enrollment of 10% of children with disabilities. Partnerships with local agencies, healthcare providers, and private entities are essential to the recruitment process. Recruitment information is sent to organizations and service providers in all communities to elicit referrals of potential enrollees. The partnership between the program and all school systems served enable referrals to be made, IEPs to be developed, and services to be provided with consent from parents. The IEPs obtained from school systems are the driving force for individualized planning and service provision. These children actively participate in all facets of the program.



Nutrition

Children participate in the Child and Adult Care Food Program (CACFP). Breakfast, lunch and snack are provided. All cooks are ServSafe certified. Children who were identified with low hemoglobin or hematocrit, overweight or underweight were monitored and provided with meals that assist in correcting these problems. Plans were developed for these children and followed by food services staff. Nutritional information was provided to the parents on how to prepare meals that would enhance the hemoglobin and hematocrit to normalcy and help with weight issues.

Advisory Committees

The Program has an active Health Services Advisory Committee (HSAC). It is composed of parents, medical and dental partners, local Health Department representatives, contractors, Amerigroup, WIC, DFACS representatives, and Head Start staff. This Committee assists with program planning, health services, and provides other information relative to meeting the health, nutrition, and disabilities needs of children and families.

The School Readiness Education Advisory Committee is comprised of parents of currently enrolled Head Start students, staff, educators representing area schools, and other community partners. The purpose of the committee is to identify service gaps, provide guidance in the development of practices leading to quality educational experiences of children enrolled in Head Start. The Committee is involved in the selection of curriculum and assessment tools, and they ensure that resources are aligned to prepare parents and students for school readiness.



PROGRAM OPERATIONS



Transportation

Each bus driver has a CDL with P & S endorsements. A driver and monitor are assigned to each bus, and both receive required training. A bus curriculum, STEPS Emergent Literacy, was utilized for continuous learning. The buses are equipped with required safety items. The Transportation Specialist was instrumental in the development of bus routes. Agency vans and cars are available for staff travel to perform work requirements. All persons who drive Agency vehicles must obtain a Motor Vehicle Report (MVR).

Health & Safety

Staff are required to obtain annual physicals and TB tests. Random drug screens are conducted to ensure the safety and well-being of children. No smoking is allowed in any facility or its environs. Fire and tornado drills are conducted monthly to ensure that children and staff know safety practices for each event. Fire and health inspections are obtained annually. Facilities are monitored daily and results are indicated on the appropriate form. Repair requests and other facility needs are made so that issues can be taken care of as promptly as possible. Each site has staff responsible for cleaning buildings, playgrounds, and outdoor areas.

Technology

The program utilizes ChildPlus Management Software as its recordkeeping system and Teaching Strategies GOLD to conduct child assessments. Administrative and center staff have access to computers that assist them in reviewing and analyzing data. Each classroom is equipped with computers that are used as learning tools for the children.

Monitoring

A monitoring system was developed that provided useful data to the administrative team which was utilized to strengthen program operations and to make determinations about the effectiveness of existing policies and procedures. Staff monitor their own specific area records. Center Directors and the administrative team conduct ongoing monitoring during the year, some of which is scheduled and others are conducted routinely. Results of monitoring is also used as a part of the Self-Assessment process.

Professional Development

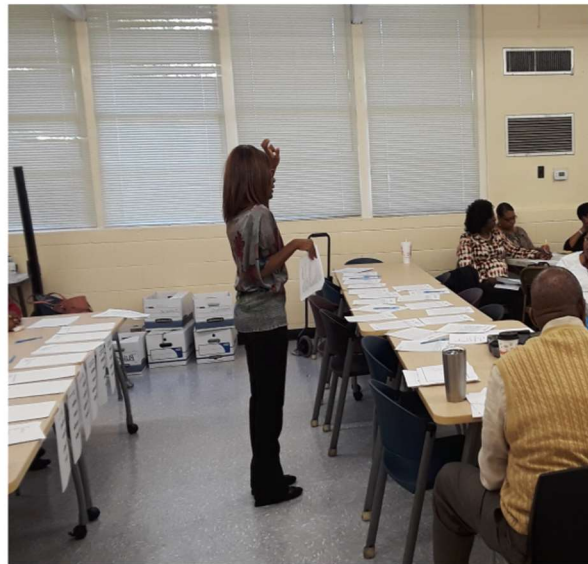
Head Start strives for excellence at all times. An added assurance to achieving excellence in the program are provisions for the staff to enhance their skills both through formal and informal training and technical assistance. Ten hours per week are available for staff pursuing educational goals in their job specific field at institutions of higher learning. Teachers are especially targeted to ensure that they meet the Department of Health and Human Services (HHS) and Agency degree mandate which requires all to have a Bachelor's Degree in Early Childhood Education or related field. Assistance with tuition, travel, and other fees are provided for staff as they work to meet the required mandate. The teacher assistants that have the Child Development Associate (CDA) credential and the Early Childhood Education (ECE) diploma or the TCE are working toward their Associate's Degree or Bachelor's Degree. Achieving their Bachelor's Degrees will place them at an advantage for promotional opportunities as vacancies occur.

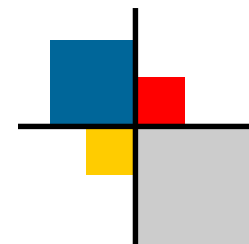
The Agency provided all training in the required areas and other essential topics. All staff receive training as required by the Head Start regulations, and State requirements. Annual pre-service training was conducted prior to the opening of school. In-service training sessions were provided for all staff. Additionally, area training that is job specific, was held during the school year. Staff and parents attended conferences that enhanced and developed their knowledge base, as well. Parents are also recipients of training in a variety of topics during the school year.



Head Start staff attended various conferences/training workshops, to include:

- * Georgia Head Start Association Cross-Agency Child Data System Cluster Meeting
- * Region IV Early Head Start Institute
- * National Head Start Association Fall Leadership Institute
- * Pre-K Director Training
- * ChildPlus Training Scramble
- * Autism Conference
- * AGC Early Childhood Education Conference
- * Georgia Child Care Safety Summit





SUPPORT STAFF

Chantell Sherman, Health Assistant
 Keaira Kirksey, Nutrition Assistant
 Dorothy White, FCE Quality Mentor
 Katrene White, Quality Assurance Coach
 Gail Gilmore, Quality Assurance Coach
 Josephine Franklin, Quality Assurance Coach
 Cynthia Davis, Quality Assurance Coach
 Choniere Frank, Secretary/Information Technologist
 Miranda Hudson, Administrative Clerk

ADMINISTRATIVE TEAM

Ernestine Smith, Head Start & EHS/CCP Director
 William Mills, Operations Manager
 Cathy Parker, Child Services Manager
 Charline Dickerson, FCE Manager
 Zenzel Lewis, Computer Services Manager
 Madine H. Cummings, Resource Professional Development Specialist
 Betty Johnson, Parent Involvement Specialist
 Yolanda Rhyne, Social Services Specialist
 Annette J. Usher, Transportation Specialist
 Robert Striggles, Facilities Specialist

CENTER DIRECTORS

Gwendolyn Allen-Robinson (*Bert Thomas at Pathways*)
 Gladys Forner (*McDuffie*)
 Kimberly Godbee (*ATC, Deans Bridge, South Richmond*)
 Syreeta Green (*Burke*)
 Ammie Hodges (*Statesboro*)
 Heather Holland (*Jenkins*)
 Yvonne Johnson (*Collins*)
 Tamara Lewis (*Louisville, Wadley, Wrens*)
 LaSandra Peeples (*Emanuel*)

Head Start Center Locations

- 1 **Augusta Technical College (ATC)**
3200 Augusta Tech Dr., Bldg. 500
Augusta, GA 30906
706-798-0930 phone
706-798-0932 fax
- 2 **Bert T. Thomas at Pathways**
110 E Court Street
Augusta, GA 30904
706-733-4505 phone
706-733-4504 fax
- 3 **Burke County**
518 College Street
Waynesboro, GA 30830
706-554-2140 phone
706-554-6764 fax
- 4 **Collins**
1321 Suwanee Quintet Blvd.
Augusta, GA 30901
706-821-6911 phone
706-821-6893 fax
- 5 **Columbia**
405 A West Church Street
Harlem, GA 30814
706-556-0085 phone
706-556-0017 fax
- 6 **Deans Bridge**
3237 Deans Bridge Road
Augusta, GA 30906
706-796-2227 phone
706-796-3187 fax
- 7 **Emanuel**
615 Gumlog Road
Swainsboro, GA 30401
478-237-6135 phone
478-237-6280 fax
- 8 **Floyd, Silax X.**
921 Florence Street
Augusta, GA 30901
706-722-6699 phone
706-722-3408 fax
- 9 **Jenkins**
727 Virginia Avenue
Millen, GA 30442
478-982-8310 phone
478-982-8311 fax
- 10 **Lincoln**
576 Metasville Road
P.O. Box 1000
Lincolnton, GA 30817
706-359-5190 phone
706-359-5233 fax
- 11 **Louisville**
Route 3, Middleground Road
P.O. Box 838
Louisville, GA 30424
478-625-8911 phone
478-625-8197 fax
- 12 **McDuffie**
614 Hunter Street
P.O. Box 1335
Thomson, GA 30824
706-595-2362 phone
706-595-7852 fax
- 13 **South Richmond**
3950 Deans Bridge Road
Hephzibah, GA 30815
706-798-9000 phone
706-798-0620 fax
- 14 **Statesboro**
150 Williams Street
Statesboro, GA 30458
912-764-5330 phone
912-489-4585 fax
- 15 **Sylvania**
166 Devdhara Drive
Sylvania, GA 30467
912-451-4223 phone
912-451-4377 fax
- 16 **Wadley**
137 Bedingfield Street
Wadley, GA 30477
478-252-4642 phone
478-252-0824 fax
- 17 **Warren**
158 West Gibson Street
Warrenton, GA 30828
706-465-2255 phone
706-465-3173 fax
- 18 **Wrens**
1711 Highway 17 N
Wrens, GA 30833
706-547-7410 phone
706-547-7522 fax



Partnership Locations



1. **A. Brian Merry Elementary**
415 Boy Scout Road
Augusta, GA 30909
706-737-7185 phone
706-731-7653 fax
2. **A. Dorothy Hains Elementary**
1820 Windsor Springs Road
Augusta, GA 30906
706-796-4918 phone
706-790-1368 fax
3. **Glenn Hills Elementary**
2838 Glenn Hills Drive
Augusta, GA 30906
706-796-4942 phone
706-796-4701 fax
4. **Terrace Manor Elementary**
3110 Tate Road
Augusta, GA 30906
706-796-4910 phone
706-796-4686 fax
5. **W. S. Hornsby Elementary**
310 Kentucky Avenue
Augusta, GA 30901
706-823-6928 phone
706-823-4372 fax
6. **Wilkinson Gardens Elementary**
1925 Krather Drive
Augusta, GA 30906
706-737-7219 phone
706-731-8803 fax



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Augusta Housing Authority

serving the housing community for over 70 years.

Augusta Housing Authority is collaborating with Walton Communities, the City of Augusta and other area partners on affordable housing within the CSRA.



Walton Oaks

- the first mixed-income public housing community within the Central Savannah River Area (CSRA).



Legacy at Walton Green

- the second mixed-income public housing community within the Central Savannah River Area (CSRA).

Legacy at Walton Green

- a residence for

individuals 55+ - will open in May 2018.

Call (706) 993-1472 for more information.

It is the goal of Augusta Housing Authority to bring to fruition the ideals: "By providing housing to an array of incomes, the development creates a place and sense of community. It promotes the further development for high quality housing and economic development."



CSRA Aging & Disability Resource Connection (ADRC)

Your “One-Stop Shop” for Information & Resources to Help You Stay In Your Home



1. Access to Information & Assistance:

Benefits information, resources, assessments, options counseling and case management

2. Caregiver Support:

Training, peer support, supportive services, resources, education, care consultation and kinship care

3. Wellness Promotion:

Exercise programs, chronic disease self-management classes, nutrition education and falls prevention

4. Community Education:

Speakers bureau, seminars, conferences, small and large group presentations

5. Safety, Security, & Protection:

Elder Rights, advocacy, community education, reporting abuse/neglect/exploitation

6. Centenarian Program:

Centenarian Club, holiday events, birthday acknowledgements, bereavement and family support

7. We connect people with:

Meals on Wheels, medical transportation, assistive devices and technology, personal support, vision screenings, home modifications, mental health services, legal assistance, adult daycare and Alzheimer's and related dementias

8. Private Pay Options for a variety of services



Area Agency on Aging (AAA)
A Division of The CSRA Regional Commission
866-552-4464 or 706-210-2018
www.georgiaadrc.com

TDD/TTY: 1-800-255-0056 for the hearing impaired



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For More Information contact:

Emma Sinkfield Program Director, or Chiranda Baker Program Coordinator
P.O. Box 468, Warrenton GA 30828 PH:706-465-1006



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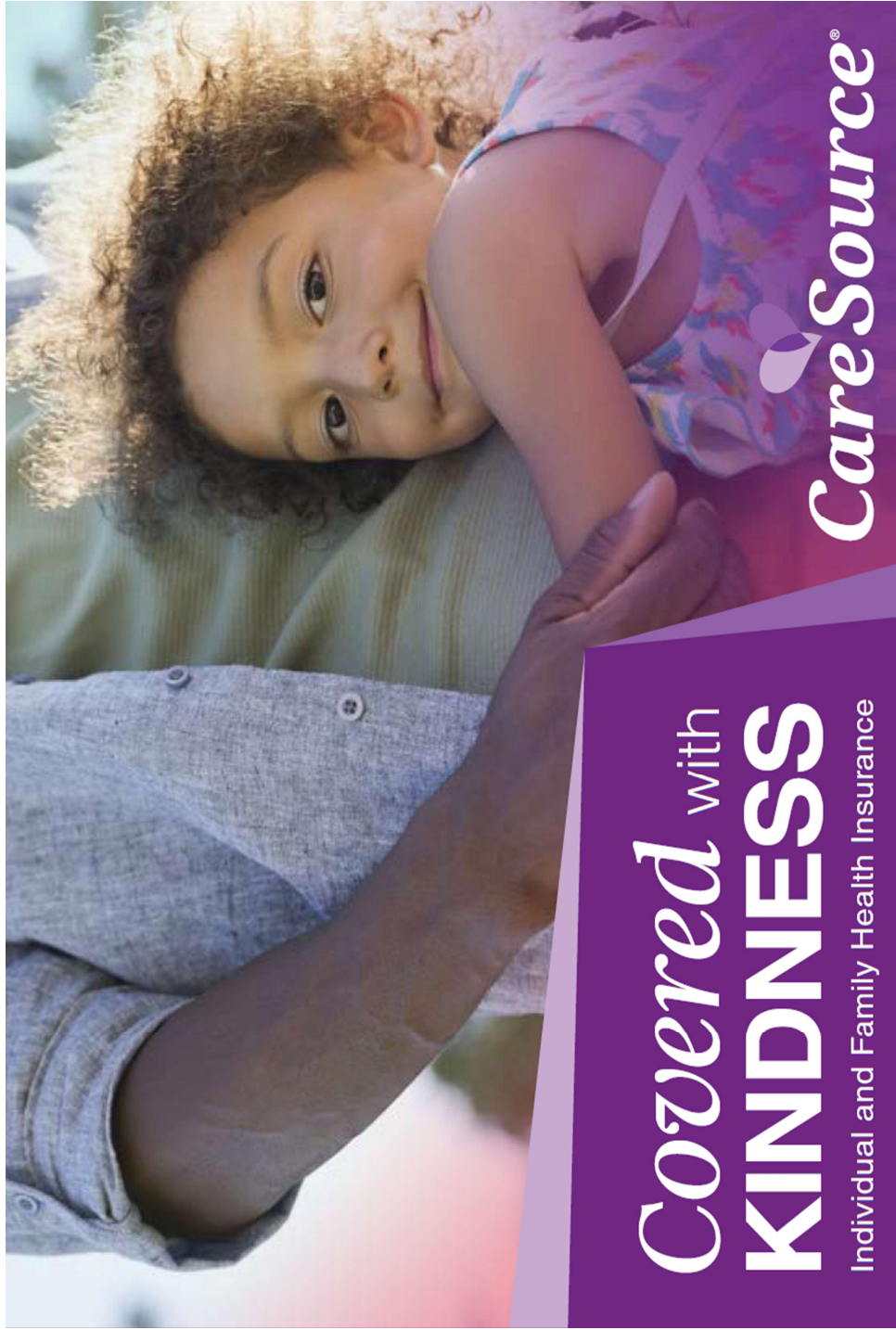
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