



CSRA Economic Opportunity Authority, Inc.

Your Community Action Agency Since 1966

National Community Action Month 2016

FY 2015 Agency Annual Report

PARTNERS



AUGUSTA
WARRIOR
PROJECT



Georgia
Head Start
Association



Sysco



Communities
In Schools

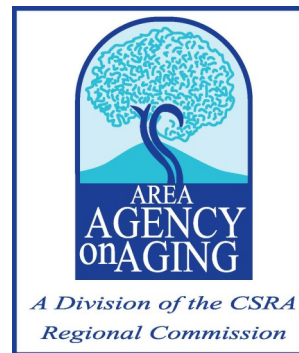


PRIME
COMMERCIAL
PROPERTIES, INC.



GEORGIA
POWER

A SOUTHERN COMPANY



Georgia
DOL Department of Labor



**This is not a complete partnership listing*



CSRA Economic Opportunity Authority, Inc.

A Community Action Agency

1261 GREENE STREET

PO. BOX 10104

AUGUSTA, GEORGIA 30903-2704

TELEPHONE (706) 722-0493

Mission Statement

It is the policy of the CSRA EOA, Inc. Board of Directors to promote self-sufficiency and ease human suffering of CSRA citizens using the following strategies:

- Acting as a catalyst within the low-income community to identify poverty-related and
- Human rights problems and to identify resources to develop services to address those problems;
- Promoting the attitude of self-help in the low-income community;
- Providing community education to the low-income population, raising their awareness of their rights as citizens and focusing their attention on the causes of poverty and human rights problems.
- Working with the community, rather than for the community, to promote self-sufficiency and leadership among the poor.

Central Savannah River Area Economic Opportunity Authority, Inc. is committed to facilitating the movement toward self-sufficiency, self reliance, and self determination by:




“Helping People Help Themselves.”

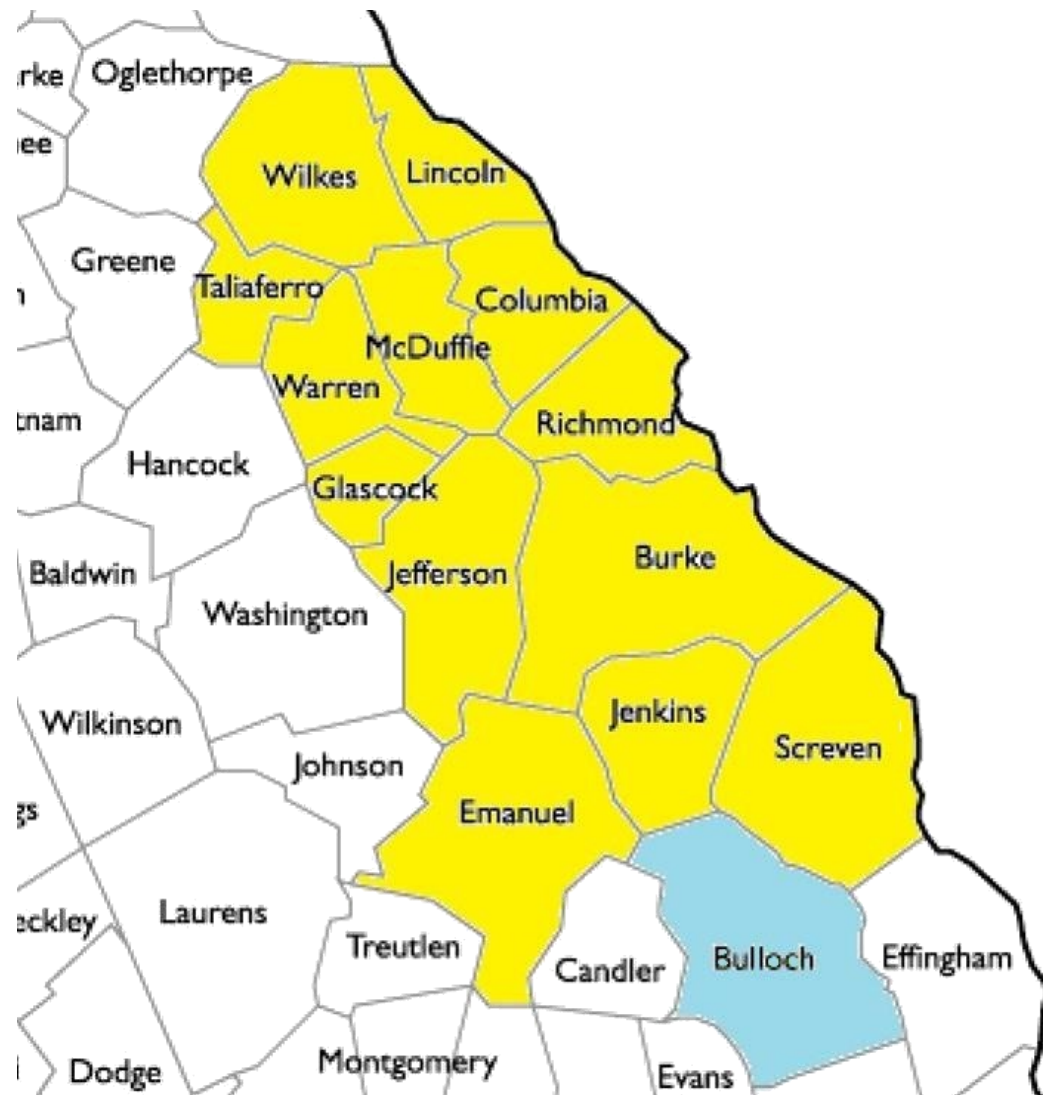


Serving Burke, Columbia, Emanuel, Glascock, Jefferson, Jenkins, Lincoln, McDuffie, Richmond, Screven, Taliaferro, Warren, Wilkes and Bulloch (Head Start) counties in Georgia.

Counties We Serve



| | | |
|---------------------|---|---|
| HEAD START COUNTIES |  |  |
| CSBG COUNTIES |  | |



2016 Board of Directors



Top row from left to right: Ms. Brenda J. Bonner, Ms. Pamela U. Oliphant, Mr. Sterling Wimberly, Ms. Monique Braswell, Mr. Emanuel Larkin, Jr., Mr. Marion E. Barnes, Ms. Veronica L. Shareef, Ms. Linda LaMarr, Mr. Lucious Abrams, Jr., and Ms. Carol J. Long

Bottom row from left to right: Dr. Louise A. Rice, Ms. Rebecca Wallace, Mr. Augustus C. Thurmond, Ms. Imogene P. Ford, Ms. Gwendolyn C. Rountree, The Reverend Norris V. Rouse, and Mr. Melvin Stewart

Not Pictured: Ms. Ophelia Adams, Ms. Jacqueline Cochrane, Ms. Margaret Huskey, Mr. Kenneth J. Jones, Ms. I. Angel Little, Ms. Kimberly Ivey Mathis, Mr. Ernest S. Muhammad, and Ms. Nica Rourk



2015 Annual Golf Tournament





- April 24, 2015
- Applewood Golf Course
- Keysville, Georgia



Board of Directors' Agency Fundraiser



CSRA Economic Opportunity Authority, Inc.

A Community Action Agency

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AUGUSTA, GEORGIA 30903-2704



Greetings:

Welcome to the celebration of National Community Action Month. Each year we come together to keep the community aware of our efforts along with some of our results. The chief function of the Community Action Agency is to serve the best interest of the economically challenged citizens, thereby serving the interest of all people. We are committed to leading the Community Action Movement with respect, concern and responsiveness. We strive for professional excellence and encourage the development of our associates.

I commend the program participants for their personal achievements, and the staff and volunteers for the outstanding commitment to improving the lives of our children, families and communities.

Sincerely,

Marion E. Barnes
Board Chairperson





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A Community Action Agency

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AUGUSTA, GEORGIA 30903-2704

TELEPHONE (706) 722-0493



Dear Community Action Team:

Welcome to our nineteenth Annual National Community Action Month Awards Celebration. We are here to honor and praise publicly what has happened to people striving to lift their lives up to economic stability. For some it has been a matter of restoring or rebuilding, while for others it was the beginning of a journey to identify and grow the resources of their households.

We embrace efforts aimed at decreasing homelessness which can lead to prolonged instability by providing bundled services that address the needs of every generation. Our work with citizens and partner agencies consists of crisis intervention, case management, transitional housing, energy assistance, weatherization, homeownership planning and education, IDA, financial literacy, nutrition assistance, veteran's assistance, education and employment, life skills, re-housing and prevention, and Head Start. Our business is helping people develop specific goals for real solutions to managing and increasing economic resources by addressing social conditions, political and economic structures, as well as personal barriers. We are the ally to those who strive to work their way to independence.

Today we take a victory lap, and it is an honor to share this moment with the citizens who allow us to work with them, our dedicated Board of Directors, staff members, volunteers, and partners.

With my highest regards,

Lola Walton Johnson
Executive Director



“...for the people, by the people, and of the people.”

Mistress of Ceremonies – Ms. Monique Braswell

Monique is the founder of “Pretty in Pink”. After being diagnosed with Breast Cancer in 2012, she wanted to recognize Breast Cancer Survivors in the community. In the month of October, she honors 5-10 ladies with a boat ride on the Savannah River, a personalized plaque, gift bag, photo shoot and a Pandora bracelet.

Monique Braswell is a native of Brooklyn, New York. She is a member of Wards Chapel Methodist Church, and the mother of four teenagers (Kareem, Rayshaun, Tahjai and Tahj). She is a woman devoted to her family and community. Monique is a strong advocate for children with ADHD due to all 4 of her children being diagnosed with the disorder. She speaks to different groups/organizations in the community, giving them insight and encouragement for their children who have this disorder.

Monique’s relationship with EOA began when she moved to Augusta in January 2006. Homeless with no local support network, she enrolled in the EOA Supportive Housing Program where she was able to regain stability and establish permanent housing. Since that time she has become a major change agent in our community. For the past 9 years, Monique has served on the Board of the CSRA Economic Opportunity Authority Inc. Since 2007, she has collected donations to supply Christmas gifts for low-income families. From 2009-2012, Monique was President of Richmond County Council of PTA; under her leadership, the membership grew from 3,106-13,287. During her time as president and a member of the PTA, Monique organized a yearly book bag and school supply drive. Each year, this event supplied school supplies for over 3,000 children.

From 2009-2013, Monique sponsored an Annual Community Thanksgiving Dinner in which she fed 5,000-7,000 individuals at Lake Olmstead Housing, Cherry Tree Crossing and Oak Pointe formerly Delta Manor. During these years, she also sponsored the First Responder’s Appreciation Day, where she prepared and fed breakfast, lunch and dinner to RSCO, RCFD and EMT and Disabled Veterans - over 1,100 meals.

For the past 4 years, Monique has been a mentor to 5 young girls ranging from ages 10-19. Last year, Monique started a scholarship fund called Live Like #25 in honor of Ricardell Sheppard (CJ), a T.W. Josey athletic student who passed away suddenly. Through this fund, two \$1,500 scholarships are awarded to graduating senior athletes who will be attending college.

Monique has partnered many businesses, organizations, and individuals to help her get things done to include Augusta Partnership for Children, Cher’s Sisters only Club, PTA, Amerigroup, Virginia College, Fifth Third Bank, 1st Bank, Richmond County Board of Education, Wheelless Road Elementary School, Murphey Middle School, Josey High School, Richmond County Transportation, Power 107 and 96.3, Commissioners William Fennoy, Joe Bowles, Alvin Mason, Corey Johnson, Wayne Guilfoyle, Joe Jackson, CSRA EOA, Inc., US Army and Navy. Monique Braswell is a person who does things to bring the people together to help others, and who lives “for the people, by the people, and of the people.”



CSRA Economic Opportunity Authority, Inc.

National Community Action Month Luncheon

Doubletree Hotel
2651 Perimeter Parkway, Augusta, GA 30909
May 5, 2016

Mistress of Ceremony

Introduction of Mistress of Ceremony

Welcome & Introduction

Purpose

Presentation of Proclamation

Special Recognition

Lizzie L. Gordon - Humanitarian of the Year Award

Client Testimonies

Invocation

Lunch/Entertainment

Awards

Service Pins

Head Start Parent Award

Volunteer of the Year Award

Client of the Year Award

Above and Beyond Award

Door Prizes

Closing Remarks

Monique Braswell

Lola W. Johnson, Executive Director

Marion E. Barnes, Board Chair

Verdell Brinson, Policy Council Chair

Lola W. Johnson, Executive Director

Mayor Hardie Davis, Jr.

Shauna Walton, Case Manager

Lynda Barrs, Resource Development Coordinator

Campbell Family

Daniel Evans, Housing & Community Development

Lola W. Johnson & Jennifer Speth

Ernestine P. Smith

Ernestine P. Smith

Christel Jiles

Ernestine P. Smith

Patricia Johnson, EAP Coordinator

Sharon Scott, ESG Program Coordinator

Marion E. Barnes, Board Chair

2016 NCAM PIN RECIPIENTS



5 Year

June 1, 2010 through May 31, 2011

Name

Hire Date

Regina Gamble

11/01/10

Debra Glabas

01/17/11

Kimberly Robinson

10/25/10

Robert Striggles

01/31/11

Laura Taylor

11/01/10

Name

Hire Date

Valerie Barnes

01/03/06

Maria Beard

10/10/05

Shaundra Dority

6/20/05

Juanmica Ellis

08/08/05

Seneta Ingram

04/20/06



10 Year

June 1, 2005 through May 31, 2006



15 Year

June 1, 2005 through May 31, 2006

| <i>Name</i> | <i>Hire Date</i> |
|------------------------------|------------------|
| <i>Jimmie Abrams</i> | 11/16/00 |
| <i>Barbara Bostic</i> | 09/05/00 |
| <i>Christopher Coleman</i> | 09/19/00 |
| <i>Mary Ingram</i> | 08/18/00 |
| <i>Debra Flourney-Sparks</i> | 10/02/00 |

| <i>Name</i> | <i>Hire Date</i> |
|-----------------------|------------------|
| <i>Carolyn Hill</i> | 04/16/01 |
| <i>Christel Jiles</i> | 10/01/00 |
| <i>Yvonne Johnson</i> | 09/05/00 |
| <i>Melita Lowe</i> | 09/06/00 |
| <i>Carla McClatty</i> | 08/15/00 |
| <i>Loretta West</i> | 08/08/00 |



20 Year

June 1, 1995 through May 31, 1996

Name

Hire Date

| | |
|---------------------------|-----------------|
| <i>Shirley Allen</i> | <i>03/11/96</i> |
| <i>Jacqueline Brayboy</i> | <i>11/20/95</i> |
| <i>Harriett Graham</i> | <i>08/31/95</i> |
| <i>Nancy Way</i> | <i>08/23/95</i> |

Name

Hire Date

| | |
|------------------------|-----------------|
| <i>Sandra Hayes</i> | <i>01/07/91</i> |
| <i>Michael Oglesby</i> | <i>09/04/90</i> |



25 Year

June 1, 1990 through May 31, 1991



30 Year

June 1, 1985 through May 31, 1986

Name

Hire Date

Georgia Dukes

09/03/85

Annie Frazier

02/24/86

Zenzel Lewis

03/17/86

Name

Hire Date

Laura Williams

09/15/80



35 Year

June 1, 1980 through May 31, 1981



40 Year

June 1, 1975 through May 31, 1976

Name

Hire Date

Lola Walton Johnson

02/02/76

Name

Hire Date

Patricia Powell

05/03/71

Ernestine Smith

05/21/71



45 Year

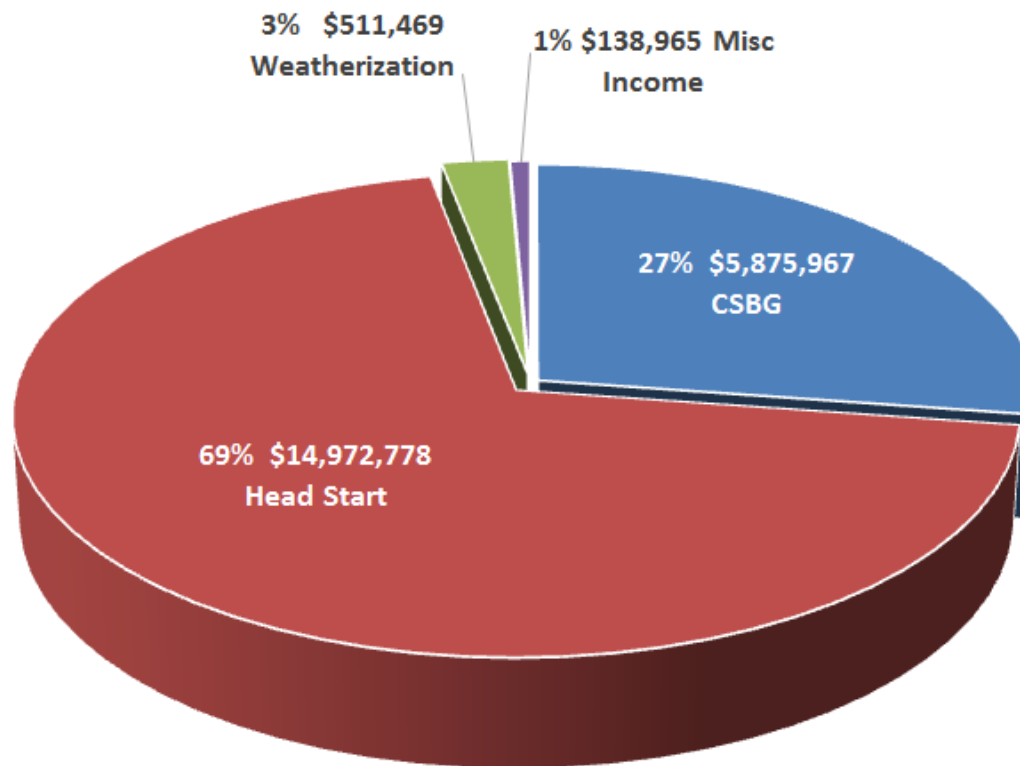
June 1, 1970 through May 31, 1971



THE POWER OF **one**
onelife.onemind.onemoment.onepossibility.
onethought.onequestion.onebelief.oneidea.
onehope.onedream.onevision.onevoice.one
conversation.onedecision.one**MOVEMENT**



CSRA EOA, Inc. is a 501(c)(3) private, non-profit Community Action Agency with funding and resources received from Federal, State and local government, foundations, and the faith-based community. Our Fiscal Office follows the Statement of Financial Accounting Standards (SFAS) No. 117 to report assets, and the (SFAS) No. 116 to report contributions received and contributions made. CSRA EOA, Inc. utilizes internal controls to ensure compliance with the U. S. Office of Management and Budget (OMB) Circular A-133, and is audited annually by Certified Public Accountants.



| | Amount |
|---|-------------------------|
| Community Services | |
| LIHEAP (Energy Assistance Program) | 3,177,362.00 |
| Community Services Block Grant | 1,027,343.00 |
| Dept of Community Affairs: Homeless Prev/Rapid Re-Rehousing | 89,696.00 |
| Burke County Commissioners - Senior Nutrition | 144,797.00 |
| Housing & Urban Development (Transitional Housing) | 133,712.00 |
| Housing & Community Development: CDBG | 11,048.00 |
| DCA - Housing Counseling | 22,507.00 |
| DCA - Shelter Plus Care | 86,528.00 |
| In-Kind & Financial Donations | 206,226.00 |
| Hope | 6,500.00 |
| Church of the Good Shepherd | 5,564.00 |
| Emergency Food & Shelter - Richmond Co. | 13,727.00 |
| Emergency Food & Shelter - Screven Co. | 2,404.00 |
| Emergency Food & Shelter -Burke Co. | 4,800.00 |
| SSVF - Veteran Support | 933,753.00 |
| Community Foundation Grant | 10,000.00 |
| Community Services Total | \$ 5,875,967.00 |
| Head Start | |
| Dept. of Health & Human Svcs - HS | 10,890,304.00 |
| In-Kind Donations | 2,900,567.00 |
| USDA - CACFP | 924,679.00 |
| Bright from the Start - PreK | 257,228.00 |
| Head Start Total | \$ 14,972,778.00 |
| Weatherization | |
| Dept. of Energy | 274,436.00 |
| Health & Human Services -WAP | 99,013.00 |
| Georgia Power | 138,020.00 |
| Weatherization Total | \$ 511,469.00 |
| Non-Fed Miscellaneous | 20,027.00 |
| Miscellaneous Income | 118,938.00 |
| Miscellaneous Agency Income | \$ 138,965.00 |
| CSRA Economic Opportunity Authority, Inc. FY 2015 Revenues Total | \$ 21,499,179.00 |

HUMAN RESOURCES

Our mission to provide a full range of Human Resources management services for CSRA Economic Opportunity Authority, Inc. staff and potential employees. We are a service department, working to serve the needs of all our employees.

Our Focus

The Human Resources Department at CSRA Economic Opportunity Authority, Inc. is committed to providing effective, efficient and responsive human resource services. We enable and enhance the effectiveness of the organization by delivering reliable and creative HR services and solutions that support our employees and advance our agency's mission, vision and values. HR is the first step in recruiting, providing benefits information, policy information, and requires a high degree of competence in two important HR skill sets: legal expertise and employee relations. Because of the mix of Federal and State Laws governing HR, the staff must stay abreast of both to ensure compliance. On the employee relations side, you must prepare for the sensitive conversation you may have with employees who are facing hardships or when necessary developing employee corrective action plans. Duties in this department require a high degree of confidentiality. Our staff is committed to developing a career-oriented workforce through effective management, training and communication.



Beverly E. King

Human Resources Director

Our Director

Beverly King is a graduate of Augusta State University, the University of Michigan studies, graduated from the CTA Kirkland Air Force Base in New Mexico, earned the Georgia certification of instruction by the Georgia Board of Private Detective and Security Agencies and has been in the H/R field for over 40 years. She has been the past President for ASTD, President of the International Management Council, Board of Augusta Technical College member, Quick Start State of Georgia Program, Past Vice President of the Drugs Don't Work Program, TQM coordinator, Toastmasters, and has served on numerous Boards and volunteer Agencies. Beverly was chosen for inclusion in "Who's Who in the South and Southwest" for four years in a row. In her spare time Beverly serves on fundraising projects and is a big supporter of the Arts. Her passion is working with children, rescue dogs and is currently the Caring for America Military Committee chairperson with the CSRA RWC.



Our Staff

Jennifer P. Speth, SHRM-CP, PHR **Human Resources Assistant**

Jennifer P. Speth, Human Resources Assistant, is an accomplished HR professional with over 17 years of experience. Jennifer obtained her SHRM-Certified Professional Certification (SHRM-CP) in 2015 and her Professional Human Resources certification (PHR) from the Human Resources Institute in 2011. Jennifer has served on the local board for the CSRA Society of Human Resources Management since 2009 and is currently the Vice President of Membership. In 2016 Jennifer became a member of the Georgia State Council HR and Business planning committee for its 2016 regional conference. Jennifer has been a past board member for the American Payroll Society, and volunteered with the Augusta Judicial Circuit (AJC) Drug Court program providing HR expertise to recovering addicts seeking skills to obtain meaningful employment. In her personal time, Jennifer enjoys photography, concerts, travel and is an advocate for family pajamas Saturdays!



Jennifer P. Speth

Heather M. Sechman, **Receptionist/Human Resources Clerk**

Heather Sechman joined our agency in 2013, Heather proved to be an enthusiastic administrative assistant professional and support staff for Central Office. Under the supervision of the Human Resources Director, Heather developed an interest and passion for HR. To this end, in 2015 Heather began training in Department of Labor hearings and the orientation process and will be attending the 2016 GMS training to learn the system that provides HR with valuable reports and employee information. In 2016 Heather was accepted in the Society for Human Resources which provides valuable HR training and Federal and State law updates. Heather's contribution to the HR Department has enabled the department to increase effectiveness, efficiency and productivity for over 400 employees in 14 counties. In her spare time Heather is an active gamer and is a vampire-themed film enthusiast.



Heather M. Sechman

Contact Us: **CSRA EOA, Inc. HR Department**
(706) 722-0493 bking@csraeo.org
jspeth@csraeo.org
hsechman@csraeo.org

CSBG



The work of the Community Services Block Grant Team continues to be carried out by an outstanding group of people; each invested in creating opportunities for families to recognize their own ability to progress even through the most challenging of circumstances. We develop and implement services based on the needs of the people and the communities that we serve, and strive for an impact that is far-reaching and enduring. Our success with client and community engagement is enhanced through partnership with other providers who share our vision for *“helping people help themselves.”* We are grateful to take our place in this movement for 49 years, and anticipate even greater strides. The following is a review of Community Services partnership impact for FFY 2015.



Mary Harrison, M. Ed.

CSBG Director

A handwritten signature in black ink that reads 'Mary Harrison'. The script is fluid and cursive.

Mary is the new Director for CSRA Economic Opportunity Authority, Inc.'s Community Services Department. Mary is a graduate of Augusta State University with a Bachelor's Degree in Sociology, and holds a Master's in Education from Troy University. Mary worked her way through the ranks at EOA starting first as an Americorps Volunteer in 2001, growing to Case Manager, Program Coordinator, and now department head. We are most proud of her dedication to ensuring a well and capable staff ready to work for the cause of easing human suffering. Mary is a native of Toccoa, GA. She is a devoted wife to Mr. Keith Harrison, and loving mother to her teenaged sons Marquis and Xavier Harrison.

“To give real service you must add something which cannot be bought or measured with money, and that is sincerity and integrity.”
-Douglas Adams

Community Economic Development



Pictured Above: Daniel J. Evans, Augusta Housing and Community Development Planning/ Development Supervisor, and Lynda Barrs, CSRA EOA CSBG Resource Development Coordinator.

CSRA Economic Opportunity Authority (EOA) ,in partnership with **Augusta Housing and Community Development** and the local **Continuum of Care for the Homeless**, is proud to announce that it has been awarded funding from the **U.S. Department of Housing and Urban Development (HUD)** to institute a Centralized Intake facility for residents of Augusta-Richmond County who experience housing instability and find themselves in need of service. Slated to launch by October 1, 2016, the Centralized Intake facility to be operated by EOA will provide a single, centralized point of access for community members, **Partner Agencies** and interested volunteers to coordinate the efforts to address homelessness and housing instability in the local community. The main goal of the **Centralized Intake Project** is to improve the efficiency and effectiveness of the community's crisis intervention strategy and response capacity for persons experiencing homelessness as well as persons at-risk of experiencing homelessness. The project is expected to **serve 1,900 to 3,000 people** over the course of one year, and will create two new job opportunities.

Supportive Services for Veteran Families (SSVF)

Accomplishments

163 families consisting of 301 people were served

We were able to re-house 53 homeless veteran families.

We were able to prevent homelessness for 50 veteran families.



For the last four years CSRA Economic Opportunity Authority, Inc. has served as lead agency in a partnership with Augusta Warrior Project and Goodwill of Middle Georgia and the CSRA. Each has brought their own expertise to the table.

Augusta Warrior Project's developing a proactive relationship with Veterans in order to prevent or mitigate life crisis by holistically addressing issues early and collectively with their partners. Veteran assistance is coordinated by Augusta Warrior Project advocates. Their collaborative relationship with local, state, and national organizations ensures the well-deserved support for our Veterans and their families.

Goodwill Industries is North America's leading provider of workforce development services. Goodwill's vast experience in both the attainment and successful implementation of federal grants and their organizations successful experience in assisting veterans with job training and placement services have provided increased opportunity for employment and retention of veterans in high demand occupations.

Overall the partnership has worked very hard to *serve those who served us.*



Serving Those Who Served Us

G. L. is a 62 year old veteran who served in the U. S. Marines from 1982-1986. He stated that his troubles started in February of 2012 when he became ill on his job and eventually lost his employment. He took on day labor jobs to try and provide for his family; however the loss of income caused stress on the marriage, and he was asked to leave the home. A short term stay at the VA Domiciliary brought about an opportunity for him to connect with the CWT program to learn a new skill. The excitement of this new venture was short-lived however because a series of crises was ahead. G. L. had continued to work the day labor jobs and began saving for his own place, but his car broke down while on a job assignment, and the threat of having the car towed also meant a loss of housing, as his sole personal possession had also become his home. Unable to recover the vehicle, he moved from the couch of one friend to another before making contact with the SSVF program. He was referred to Goodwill Job Connection and a Veteran's Rep at the GA DOL for employment search; however, a prostate cancer diagnosis caused him to be unable to work. G. L.'s case manager then linked him with mainstream resources and helped him to obtain food stamps and Supplemental Security Income. He and his case manager also initiated the application process for a VA disability claim, and qualified him for financial assistance through EOA's Community Services Block Grant (CSBG) to obtain stable housing of his own. Well on his way, G. L. is glad for the partnerships and *services that afford him this fresh start.*



From the left: Kelly Thorpe— AWP,
Yolanda Forrest—Goodwill Industries,
Deborah Jones— CSRA EOA, Inc.,
Khristy Murray—CSRAEOA, Inc.

HOMEOWNERSHIP PLANNING & EDUCATION (HOPE)



When the Carnell family entered the Telfair To Home Program, they were struggling to pay their monthly expenses, had extensive debt, and their bank account was overdrawn. Mrs. Carnell cried as she discussed the family's financial situation and expressed that she saw no way out. Although they knew that moving a family of five into a two bedroom apartment would be tight, they were committed to make the transition, since the lower rent offered by the Telfair To Home Program would free up \$335 in their monthly budget.

Not only did they sacrifice space, they also sold some of their belongings on Craigslist, and found alternate homes for their pets, as means for bringing their finances into order. After several months of housing counseling, the Carnells were following a budget, saving, and paying off debt. Mr. Carnell received a raise, and Mrs. Carnell obtained part-time employment. Both of their credit scores increased, and the couple was able to discuss their finances with a sense of relief and in laughter, rather than through tears.

After sixteen months of dedicated efforts to improve their finances, the Carnell's put an offer on a home and became the proud owners of a 5 bedroom, two bath home in Thomson, where they moved to be part of a church plant.

In an e-mail to his Housing Counselor, Mr. Carnell had this to say:

"We thank you and the program for the financial expertise and opportunities afforded to us. We would also like to keep our relationship going with you. I believe the last time we talked you said that even if we leave the program you would still counsel us in the handling of our finances."

The Carnells are the first family to participate in the Telfair To Home Program, which is designed to be a "homeownership incubator" of sorts - providing an affordable rental unit coupled with pre-purchase counseling, so that the families can prepare for home purchase. The program is a partnership between CSRA EOA, Inc., and City Hope Alliance. City Hope Alliance owns and manages the rental unit, and CSRA EOA, Inc. helps select families for participation and provides pre-purchase counseling to those families. With the Carnell family's success, City Hope Alliance is considering expanding the program by purchasing a second property that could be used for the same purpose.



The Carnells with Luke Niday of City Hope Alliance and Christel Jiles of CSRA EOA, Inc.



The Carnell family's new home

2015 HOPE

HIGHLIGHTS

INDIVIDUAL Pre-Purchase Counseling

171 families received pre-purchase counseling, of which 11 purchased homes.

Foreclosure Intervention Counseling

70 families received foreclosure intervention counseling. Of that number, 19 resolved mortgage default, and the majority remain in progress of a resolution.

GROUP HOMEBUYER EDUCATION & FINANCIAL LITERACY

38 families completed a Homebuyer Education Workshop, and 15 completed a Financial Literacy Workshop.

34 families improved financial capacity (i.e. increased discretionary income, decreased debt loan, increased savings, or increased credit score)



Program Description

The Emergency Solutions Grant (ESG) Program provides outreach, shelter, rapid re-housing, homelessness prevention and related services to persons experiencing homelessness, or for persons in danger of becoming homeless, throughout the state. Assistance is provided to members of the community, local government entities and non-profit organizations utilizing State Housing Trust Fund for the Homeless Commission (HTF) and Federal HUD ESG funds. This program is principally designed to be the first step in a continuum of assistance to enable homeless individuals and families to move toward independent living as well as to prevent homelessness.

“Dear Ms. Scott,

We at WTN Properties would like to thank you for the beneficial work you do with CSRA EOA, Inc. Over the past couple of years you have worked on behalf of several of our tenants to provide housing rental assistance that kept them from becoming homeless. Some of our tenants have been down on their luck due to layoffs during the economic downturn. These are tenants who have had a record of paying their rent but due to unforeseen circumstances, have fallen behind in their payments. Your efforts and co-operation have given them the hand up they needed to get back on their feet. You have allowed us to continue to provide housing for these families. Your dedication to your profession and your concern for those you help is obvious. Once again, we are appreciative of all you do and the tenants have expressed their gratitude as well.”

Sincerely,

Walker T. Norman

WTN Properties, LLC



Walker T. Norman

FFY 2015 ESG Program

Assisted 17 households with eviction prevention.

Assisted 7 households with re-housing.

Neighborhood Service Center Case Management & Crisis Intervention

For a year and a half volunteer, Allene Black has hauled groceries from the local **BI-LO** over to our **Burke County Neighborhood Service Center**. At no charge to us, every Wednesday she gases up her husband's pick-up truck and delivers meat, dairy, produce, frozen, deli/ bakery, grocery and non-food items donated by the grocery chain. We are grateful for our partnership with BI-LO, as well as the relationship we have formed with Allene. These **food** and **household items** really **make the difference** for many of the **senior citizens** and other economically challenged people in our area who might otherwise go without.



In addition to our **partnership** with **BI-LO**, we have also teamed up with **Dollar General Stores**.

Sardis Store Manager, Irenette Anthony arranged for **Burke NSC** to become the beneficiary of all items that they do not sell. For two years Dollar General has donated items ranging from **food** to **clothing** and **holiday goods** and **cleaning supplies**; paper and pencils donated last year were especially helpful for parents in need of school supplies for their young children.

Due to the nature of our work, often times at the moment which we engage **families**, circumstances are so desperate that several needs must be met to alleviate a crisis situation or prevent the occurrence of subsequent crises. It is by **partnership** efforts such as these that we are able to make a **tremendous difference in the lives of the vulnerable**, less fortunate and often forgotten among us. It's all about **community service** and **serving people**.

Pictured Right Above: Connie Sheppard, as CSBG's Burke County Intake Worker.



SUPPORTIVE HOUSING

FY 2015 funding received from Housing & Urban Development, Georgia Department of Community Affairs, Housing & Community Development, Church of the Good Shepherd, and Community Services Block Grant, the Supportive Housing Program has provided the following services to homeless families:

· Intensive case management · bus passes · education assistance · life skills · counseling services · childcare · employment supports · linkage

Dear EOA,

I am honored to be writing this paper expressing how the EOA has helped my family and I. When we first contacted EOA, my husband and I were both in separate Drug Rehabilitation facilities. I was at Hope House with our two children and he was at The Salvation Army. These programs taught us how to live in the world sober, but didn't have the resources for transitional housing. So we heard through someone that the EOA might help us. The EOA and our case manager did more than just help us. They also gave us a second chance at life. Coming out of a rehab facility, we didn't have much at all. We didn't have any money saved up, we didn't have good jobs, we didn't have an established positive rental history, and our credit score, well we aren't even going to go there. We were honestly on the verge of becoming homeless even after all of the hard work we completed in our rehabs and our vow to change our lives. Upon meeting Mrs. Bethany Trapp, we were treated with the utmost respect and dignity that many others may not have thought that we deserved. She didn't look at us like two addicts that had screwed up their lives, she saw us as a family who wanted a fresh start and a second chance at being together, and that is exactly what was given to us through this wonderful program. We moved in an apartment that the EOA agreed to help us pay for on October 27, 2014. This day will always be marked in my heart as one of the greatest days of my life and that I will never forget. We couldn't believe that God had blessed us with the discovery of this program. Since October of 2014 the program has assisted us with life skills classes, community resources, credit counseling services, Christmas presents, and even down to the comforters on our beds. My husband was able to get promoted at work, I was able to save up money to buy a vehicle, but in my opinion, the greatest thing that the program has been able to offer me is the ability to achieve my dream- graduating from college. In February of 2015, I was able to enroll in a medical program at a local college. This wasn't just about getting a degree, this was about chasing my dream, being able to make a life for myself and my family; doing something I was passionate about. This June I will be graduating with a 4.0 GPA and I will have a certificate in Medical Assisting as well as being phlebotomy certified, CPR and BLS certified, and Sim Charting certified. I would have never imagined that I would be at this place in my life now. We have been given the tools and the opportunity to save money so that now we can move out and make it out there on our own two feet, and most importantly the opportunity to advance at new careers. None of this would have been possible without the help of the EOA program and especially Mrs. Bethany Trapp. She has been patient, kind and helpful in assisting with the shaping of our futures. I will never be able to thank you all enough for everything you have done for my family and I. But please know we will always continue to carry the gratuity in our hearts for you all coming into our lives, giving us a real chance at a future, and hopefully one day, we can be given the opportunity to help others.

14 homeless families were housed through SHP in FY2015,
10 participants gained/ maintained employment; **3** enrolled in secondary education programs, and **2** exited the program for permanent housing opportunities.

The Chu Family

The Chu family and EOA Case Manager Bethany Trapp



Senior Nutrition Program

The Senior Nutrition Program provides homebound and congregate meals, nutrition education, exercise, wellness and recreation activities, and linkage to other vital services and resources for **seniors**. Nutrition assistance supported by **CSBG** dollars is provided in collaboration with senior centers in **Burke County, McDuffie County, Jenkins County and Emanuel County**. Burke County Senior Center is operated by EOA staff, and supported by federal, state and local government funding. During FFY 2015, Burke County Senior Center provided meals to **210** senior participants; **112** of these participants received congregate meals.



For many years **Burke County Senior Center** has partnered with **Burke County Transit** to provide transportation for congregate meal participants to access meals, field trips, health fairs and other resources. During FFY 2015, Burke County Transit provided transportation to more than **60 participants daily**. As food insecurity and transportation are major barriers to wellness for seniors, this partnership plays a vital role in **helping our seniors** maintain health and independence.



Energy Assistance Program



The Low Income Home Energy Assistance Program (LIHEAP) assists eligible low-income households with their heating and cooling energy costs.



Partners

Columbia County Parks and Recreation Department
Emanuel County Senior Center
Glascok Action Partners, Inc. / Family Connection
Jefferson County Recreation
City of Millen
Lincolnton Family Connection
McDuffie County Human Development Center
Thomson-McDuffie Senior Center
Taliaferro County Senior Center
Taliaferro County Family Connection
Family Connection and Communities in Schools of Warren County Inc.
The Pope Center (Washington, GA)
Department of Recreation, Parks and Facilities (Augusta)

During the FY 2015 CSRA EOA, Inc. expended
\$2,891,550 assisting an estimated **8940**
households with their home heating costs.

A Word from Our Partner

The Partnership between The Economic Opportunity Authority, Inc. and Family Connection & Communities In Schools of Warren County, Inc. means that there are many positive changes for families and children in our community attributed to the maximized efforts done between these two partners. Warren County is very grateful for the programming and services received from EOA through this partnership. We have truly experienced Community Action in many ways.

Thank you for this opportunity.

*Emma Sinkfield, Executive Director
Family Connection and Communities In Schools of Warren County, Inc.*

Family Connection and Communities in Schools of Warren County partnered with EOA to provide Energy Assistance to more than 400 families in Warrenton and the surrounding area in FFY 2015.

SSVF Acknowledgment



**Khristy Murray received her Masters of Science Studies
in Human Behavior from Capella University.**

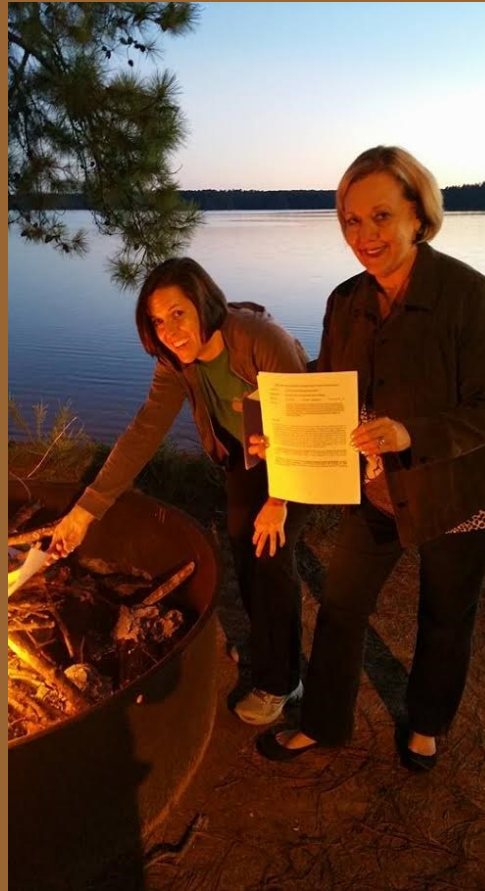
Congratulations Khristy!



Hickory Knob CSBG Retreat



Team Building Exercises



The Burning of the old CSBG Manual.
Which was replaced with a
“CSBG Playbook”



Scavenger Hunt

**CSRA Economic Opportunity Authority, Inc.
Community Services Programs Site Directory**

| Facility (Name, Address, Phone) | Contact Person/ Number | Email Addresses | Counties Served Hours of Operation |
|--|---|--|---|
| Central Administrative Offices 1261 Greene Street P. O. Box 10104 (30903-2704), Augusta, GA 30901 | Mary Harrison, CSBG Director Shaundra Dority, Deputy CSBG Director Sharon Scott, Program Coordinator (706) 722-0493; (800) 890-0493; Fax (706)-722-8565 | mharrison@csraeoa.org sdority@csraeoa.org sscott@csraeoa.org | Burke, Columbia, Emanuel, Glascock, Jefferson, Jenkins, Lincoln, McDuffie, Richmond, Screven, Taliaferro, Warren, & Wilkes; Office Hours - 8:30 am – 5:00 pm |
| Burke County Sr. Center 717 W. 6 th Street Waynesboro, GA 30830 | Jackie Brayboy, Burke Senior Center Director (706) 437-8007; Fax (706) 437-9891 | jackiebrayboy1@bellsouth.net | Burke Senior Center Sr. Activities: 8:30 am - 3:30 pm Office 8:30 am – 5:00 pm |
| Burke County NSC 518 College Street Waynesboro, GA 30830 | Connie Sheppard CSBG (all regular programs) Kastina Burton (SSVF) (706) 554-2149 Fax (706) 554-6343 | cbsheppard52@yahoo.com kbarton@csraeoa.org | Burke, Jefferson, Jenkins Office Hours - 8:30 am – 5:00 pm |
| Doughty Park NSC 1200 Nellieville Road Augusta, GA 30901 | Yvonne Bush – Prescription Asst. & CSBG (706) 722-7511; Fax (706) 722-7236 | ybush@csraeoa.org | Prescription Assistance—all counties; Office Hours - 8:30 am – 5:00 pm |
| Energy Asst. Program 333 Telfair Street B 343 Telfair Street Augusta, GA 30901 | Pat Johnson—EAP Coordinator Pearlie Walker Cathy Harper (706) 722-2207; 1-866-722-4346 Fax (706) 823-0787 | pjohnson@csraeoa.org pwalker@csraeoa.org charper@csraeoa.org | All 13 counties Office Hours - 8:30 am – 5:00 pm |
| Kroc Center—HOPE Project 1765 Broad Street Augusta, GA 30904 | Christel Jiles – Housing Counselor – (706-922-8353) Penny Parrish – Foreclosure Intervention Counselor – (706-922-8354) Fax: (706) 364-6549 | cjiles@csraeoa.org pparrish@csraeoa.org | All 13 CSBG counties Office Hours - 8:30 am – 5:00 pm |
| Kroc Center—SSVF Program 1765 Broad Street Augusta, GA 30904 | Deborah Jones – SSVF Lead CM/Coordinator Khristy Murray - SSVF Case Manager Shauna Walton – SSVF Case Manager (706) 364-6548 Fax: (706) 364-6549 | djones@csraeoa.org kmurray@csraeoa.org swalton@csraeoa.org | Burke, Columbia, Glascock, Jefferson, Jenkins, Lincoln, McDuffie, Richmond, Warren Office Hours - 8:30 am – 5:00 pm |

| | | | |
|--|--|--|---|
| Marion Barnes Center 730 East Boundary Augusta, GA 30901 | Lynda Barrs — Resource Dev./Grant Writer Maria Beard—Shelter Plus Care, CSBG Programs Jasmine Moore—DBA/Computer Tech Bethany Trapp—Supportive Housing, Homeless Counseling, CSBG Programs (706) 724-8588; Fax (706) 724-6951 | lbarrs@csraeo.org mbeard@csraeo.org jmoore@csraeo.org btrapp@csraeo.org | Columbia, Burke, Emanuel, Glascok, Jefferson, Jenkins, Lincoln, McDuffie, Richmond, Screven, Taliaferro, Warren, & Wilkes Office Hours - 8:30 am – 5:00 pm |
| Screven NSC 209 East Ogeechee Street Sylvania, GA | Dilsie Lawton (912) 564-2077 Fax (912) 564-2769 | dlawton@csraeo.org | Screven, Jenkins Office Hours - 8:30 am – 5:00 pm |
| Richmond County One Stop/ Dept of Labor 601 Greene Street Augusta, GA 30901 | Phone (706) 721-2745 | pjohnson@csraeo.org | Richmond Alternate Tuesdays 8:30 am – 12:30 pm |
| Burke County One Stop 216 Hwy 24 South Waynesboro, GA 30830 | (706) 437-6898 Fax (706) 437-6899 | kburton@csraeo.org | Burke Tuesdays 8:30 am – 12:00 pm |

Subcontractor Sites:

| | | | | |
|---|--|---|--|--|
| Family Connections- Communities in Schools of Warren County 406 Norwood Street Warrenton, GA 30828 | Emma Sinkfield Barbara Dawson (SSVF) (706) 465-1006 Fax (706) 465-0105 | 8:30 am – 5:00 pm | AssociationQ@bellsouth.net bdawson@csraeo.org | Warren, Glascok, Emanuel, Lincoln Taliaferro, Wilkes, & McDuffie |
| Emanuel County Sr. Ctr. & CAA Highway 56 North, Box 42 Swainsboro, GA 30401 | Judy Powell (478) 237-5434 Fax (478) 237-5449 | Sr. Activities: 8:30 am-3:00 pm Office 8:30 am-4:00 pm | ecscjudy@yahoo.com | Emanuel |
| Jenkins County Senior Center Sylvania Hwy Millen, GA | Shirley Chance, Sr Ctr (912) 982-4213 | Sr Activities: 8:30 am-3:00 pm | | Jenkins |
| McDuffie Leisure/Senior Ctr 304 Greenway Street Thomson, GA | Merlinda Hill (706) 595-7502 Fax (706) 597-2640 | Sr Activities: 8:30am-3:00pm Office 8:30 am-4:00 pm | merlinda.hill@thomson-mcduffie.net | McDuffie |
| Augusta Mini Theater 2548 Deans Bridge Road Augusta, GA 30906 | Tyrone Butler Judith Simon-Butler (706) 722-0598 | 11:00 am – 8:00 pm | judydrama77@yahoo.com | Richmond |

Weatherization Assistance Program

FY2015 Highlights

Keesha Johnson, Weatherization Coordinator



*Weatherization
Works!*

Focused on Improving the Home's

- Energy Efficiency
- Indoor Air Quality
- Combustion Appliance Safety

Targeted Improvements Using Diagnostic Testing

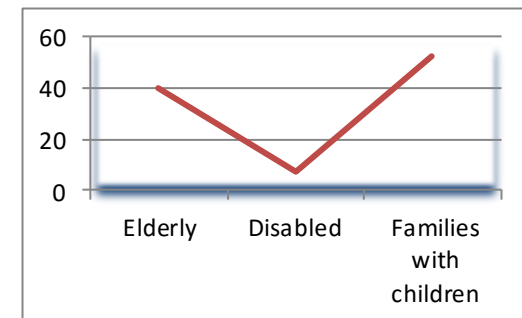
Performed by Certified Energy Auditors and Measures
Installed by Trained Weatherization Staff & Contractors



Keesha Johnson,
Weatherization Coordinator

Accomplishments

| | |
|----------------------|-----------|
| Homes Weatherized | 124 |
| People Assisted | 160 |
| Program Expenditures | \$511,469 |



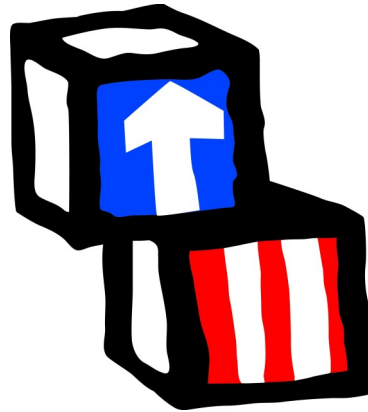
Installed Measures Include: Air sealing with caulk and spray foam doors, windows, walls, attics, and crawlspaces, insulation, bathroom exhaust fans and range hoods, heating system and water heater repairs and replacements, CFL bulbs, co/smoke alarms, sink aerators, low flow showerheads, programmable thermostats, weather stripping, door sweeps, water heater jackets.

CSRA Economic Opportunity Authority, Inc.

Head Start Program

Annual Report

2014-2015



1261 Greene Street/Post Office Box 10104

Augusta, Georgia 30903

Phone 706- 722- 0493

Fax 706-722-1640

Website: www.csraeo.org

Greetings:

On behalf of your peers in CSRA Economic Opportunity Authority Partnership, it gives me great pleasure to extend to you, our Board and staff congratulations on celebrating your 19th Annual Community Action Month.

A leader's vision has more questions than answers, hope beyond what they see.

As the Builders, Baby Boomers, Busters, Bridges, and Generation M's, the people, and the communities you serve are truly fortunate to have an organization like ours that provides needed assistance, help, and advice all year long.

Lives have been changed in a positive way, and the community needs our organization more than ever before.

Your leadership and Vision alone with the trust placed in your care by our communities has been phenomenal to the needs of children and families who might otherwise have no hope.

As more and more families face financial hardship in our communities, our agency has proven to be one of the best avenues of redemption.

By following what has been shown you "O Man, What is Good," and what is required of you, but to do "Justly", "To Love Mercy, and to Walk Humbly".

Continue Your Humble Servant, to Embrace Service Boldly with Dignity, Grace, and Honor.



Verdell A. Brinson
Chairperson
CSRA Economic Opportunity Authority, Inc.
Head Start Policy Council



A Message from the Head Start Director

Ernestine P. Smith



Head Start Does Work! Its success is evident from the more than 1,600 children and families whose lives have been impacted in many positive aspects during the 2014-2015 school year. This is noted in developmental gains that children have made during their Head Start experience and the engagement of parents with community resources. The success of the program is also attributed to the committed staff both at the center level (24 sites) and at the Administrative offices (2). Another key element in the success of Head Start is the three part harmony of the Governing Board, Policy Council and Key Management staff working to ensure the development and implementation of policies and procedures of quality services to both the children and families.

Parent Involvement has always been a vital aspect of the program's success. Parents are involved not only in decision making regarding the managing and implementation of services, but, are provided an opportunity to be involved in their child's education and developmental services. They are provided an opportunity to meet with staff to review their child's strengths and weaknesses to ensure that their child is meeting the school readiness goals as outlined by both Head Start and the local schools.

The life lines of the program are coming from the Department of Health and Human Services/Office of Head Start, United States Department of Agriculture, Bright from the Start, and the Department of Early Care and Learning (DECAL). The community contributes to the success of the program through volunteer services and resources. This involvement and contributions help to meet the non-federal share that is needed in the delivery of services to the children and families.

Success will continue because of a dedicated staff whose primary goal is to ensure that quality services are provided to the children and families of the communities we serve. They all realize that their efforts help children and families reach their full potential as a result of their having been given a Head Start.

In 2015, we received funding to serve 72 Early Head Start/Childcare Partnership children and families in Richmond and Bulloch counties. We welcome new families and partners into our family as we continue our efforts in providing quality and memorable experiences.

We, here at Head Start, are committed to Education, Empowerment, and Excellence.

A handwritten signature in black ink that reads "Ernestine P. Smith". The signature is written in a cursive, flowing style.

Mission Statement

CSRA EOA, Inc. is a private non-profit corporation which operates a Head Start Program that provides professional comprehensive quality services to preschool children, families, staff, and the communities of Bulloch, Burke, Columbia, Emanuel, Jefferson, Jenkins, Lincoln, McDuffie, Richmond, Screven and Warren Counties.

Vision Statement and Projected Goals

CSRA EOA, Inc. Head Start will be an Agency whose efforts and quality will continue to improve while achieving excellence, and serving every eligible child and family who desire services over the next five years.

Goal 1: Promote School readiness of low-income children by enhancing their cognitive skills, social skills, and emotional development.

Goal 2: Establish learning environments for the development of children's speech and language, literacy, math skills, science comprehension, social and emotional skills and physical development.

Goal 3: Engage parents in their child's education and growth and development

Goal 4: Coordinate Family and Community Engagement activities and resource utilization to assist parents in their pursuit of social competence and self-sufficiency.



Monitoring/ Quality Assurance

Anderson and Adkins completed the Agency's annual audit. Copies of the results are maintained in the Agency's records and filing system.

All the centers are monitored for quality assurance. Although the State of Georgia does not require a license to operate, Head Start has voluntarily completed all necessary requirements to secure license for the following sites: **Augusta Technical College , Clara E. Jenkins, Deans Bridge, Lincoln, McDuffie, Pathways, and South Richmond.**

McDuffie and South Richmond Centers earned the "Center of Distinction" designation from the State of Georgia. **Clara E. Jenkins** has received NAEYC accreditation.



In 2012 the State of Georgia implemented a Quality Rating System (QRS), a mechanism that is used to improve and communicate quality care in an early childhood education setting. This agency elected to participate in this process.

Quality Rated assigns a rating (one star, two star, or three star) to early education and school-age care programs that go above and beyond minimum licensing standards. By participating in Quality Rated, child care programs demonstrate their commitment to continuous quality improvement. Participation in QRIS is a marker to parents and the community at large that the services provided by this agency are of high quality and will be monitored as such. All of our centers have submitted the application for QRIS. Listed below are the ratings:

Three-Star: Emanuel, Jenkins, and Louisville Centers

Two-Star: ATC, Bert T. Thomas, Bulloch, Burke, Clara E. Jenkins, Columbia, Lincoln, McDuffie, Pathways, Screven, South Richmond, Wadley, and Wrens Centers

One-Star: Deans Bridge, Floyd and Warren Centers

The Agency provided all training in the required areas and other essential topics. Annual pre-service training was conducted prior to the opening of school. In-service training sessions were provided for all staff. Additionally, area training that is job specific was held during the school year. Staff and parents attended conferences that enhanced and developed their knowledge base.

The agency developed and implemented a monitoring system that provided data that was useful to enable the administrative team to review data technologically, visit sites for observations, interviews, and record checks. Information obtained in this process was utilized to strengthen program operations and to make determinations about the effectiveness of existing policies and procedures.

CSRA EOA, Inc. is committed to hiring and maintaining quality classroom teaching staff. The program actively works with all staff to assist in the attainment of higher educational opportunities. Ten hours per week are available for educational sessions. Assistance with tuition, travel, child care expenses and other fees are provided for teachers as they work to meet the degree mandate which requires teachers to have a Bachelor's degree in Early Childhood Education or a related field. According to the most current Program Information Report (PIR), CSRA EOA, Inc. has exceeded the teacher credential requirements of section 648A of the 2007 Head Start Act.

Agency Overview

Central Savannah River Area Economic Opportunity Authority, Inc. was established in 1966, and received designation as a Community Action Agency under the provision of the Economic Opportunity Act of 1964. It is a private, non-profit agency.

The Agency has a tripartite 27 member board of directors consisting of at least one third democratically elected representatives of low-income people, one third local public officials or their designees, and the remainder, representatives of business, industry, labor, religious, social welfare and other private groups in the community. The formation of the Board of Directors meets requirements of the Head Start Performance

As the Agency celebrates more than 50 years, its mission has not changed, but rather has expanded in efforts to reach as many disadvantaged children and families as funds will permit. Presently, the service areas include a total of 14 counties of which 11 have Head Start Centers.

The Policy Council

The Policy Council of CSRA EOA, Inc. was organized in accordance with the Head start Performance Standards. It is comprised of 51% parents of children enrolled in the program and 49% community representatives. Members of the Parent Committee at each center elect a representative to serve on the Policy Council. Individuals from each county were recommended and approved by the Council and Board of Directors to serve on the Council as community representative. Members comprising the Policy Council were installed in October. The members are committed and have taken their positions and responsibilities seriously. The attendance rate is commendable; each representative fully participates in the business of the Council. This can be shown in their decision making and reporting actions.

Training for the Council was provided as part of the monthly meetings and joint training for the Board and Council was provided in September to familiarize members with their roles and responsibilities and other essential information.

Program Enrollment

CSRA EOA, Inc. Head Start Program provided comprehensive pre-school services to 1,459 three and four-year old children and families of which 260 children and families receive Pre-K blended services. All children receive the full array of Head Start services that are provided in the areas of education, medical, dental, nutrition, mental health, disabilities, parent involvement, social services, fatherhood activities, community partnerships, transportation, and transition. Three hundred and fifty-two people are employed to work in the Head Start Program from the communities served.

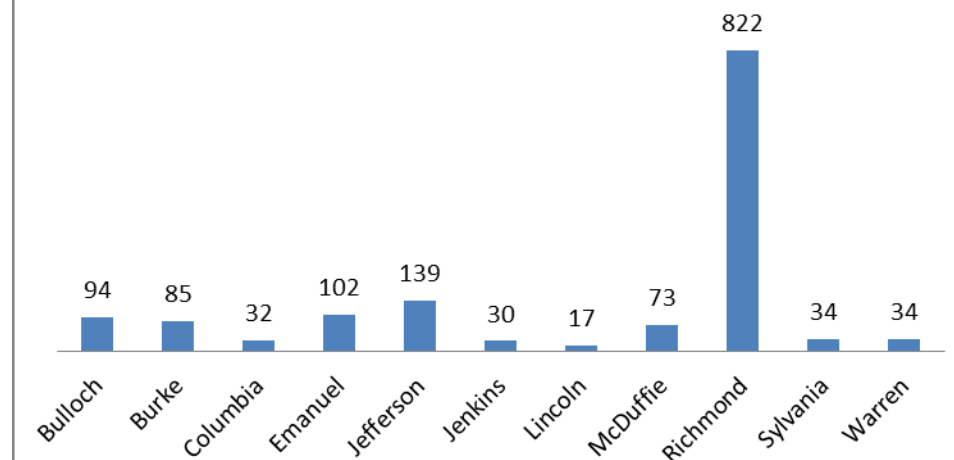
The program operates a full day, center based program option in which the children attend the program up to 6.5 hours per day for an average of 175 days. The local public school board calendar for each county is followed to develop the Head Start calendar for that county. The following information lists the counties in the CSRA EOA, Inc. service area that provide Head Start and Pre-K services:

Pre-K/Head Start Dually Enrolled

McDuffie – 20

Richmond - 260

2014-2015 Enrollment

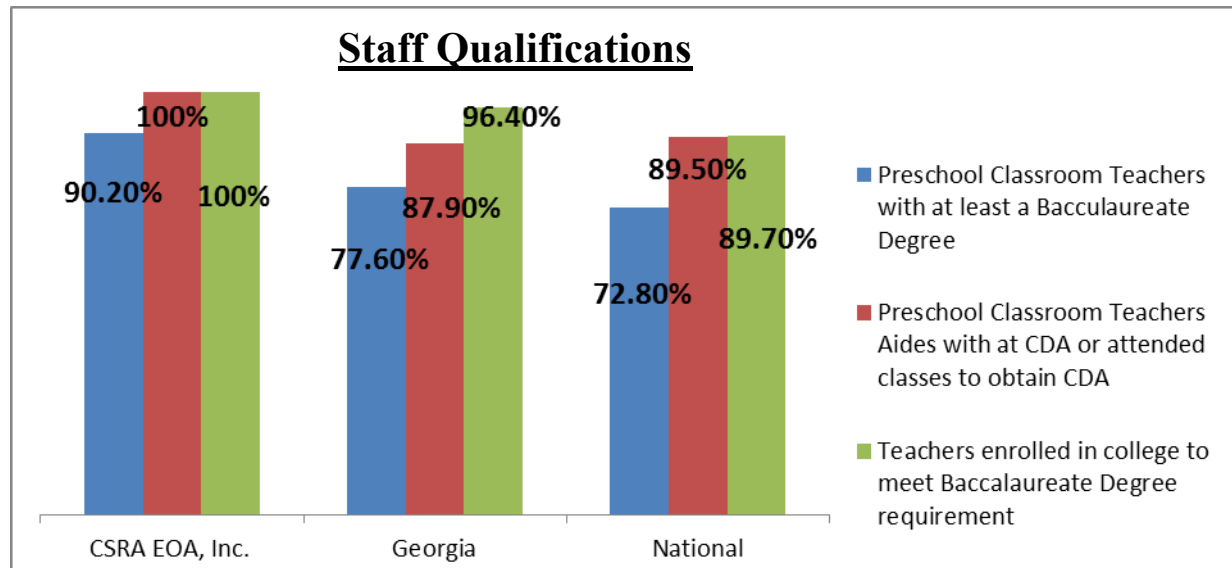


Program Statistics

CSRA EOA, Inc. provides quality comprehensive services to children and families. The information below is based on 2014-2015 Head Start Performance Indicators, which help to ensure services are being provided. Those services are reviewed and compiled into what is called the “Program and Information Report” (PIR). This report is submitted to the Office of Head Start at the Federal level once per year. The statistics in this report are used by the Federal staff to determine how well the service delivery of the Agency measures up with requirements and other programs throughout the Nation. Statistics are gathered in each of the Service Units:

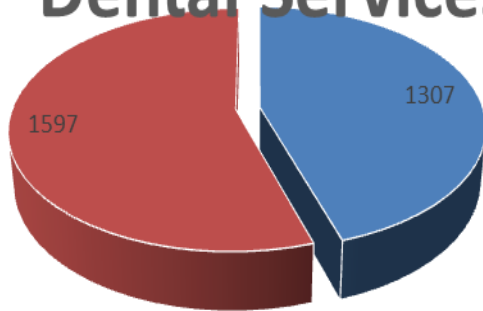
- ◆ Program Design and Management
- ◆ Early Childhood Development and Health Services
- ◆ Family and Community Engagement

The results or outcomes in each of the areas are important in providing an overview of the many services that the program provides to the children and families in the 11 county service areas.



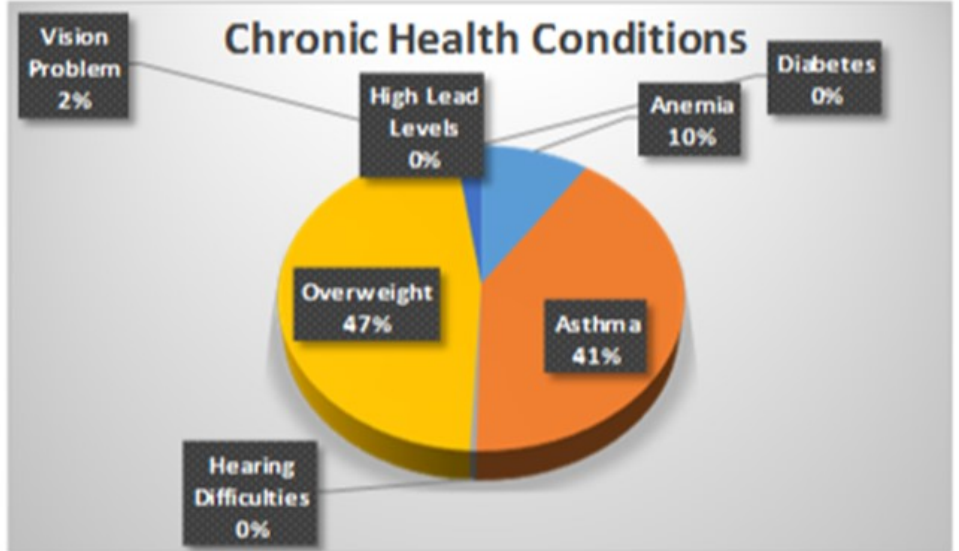
This agency has exceeded the teacher credential requirements of Section 648A of the 2007 Head Start Act.

Dental Services

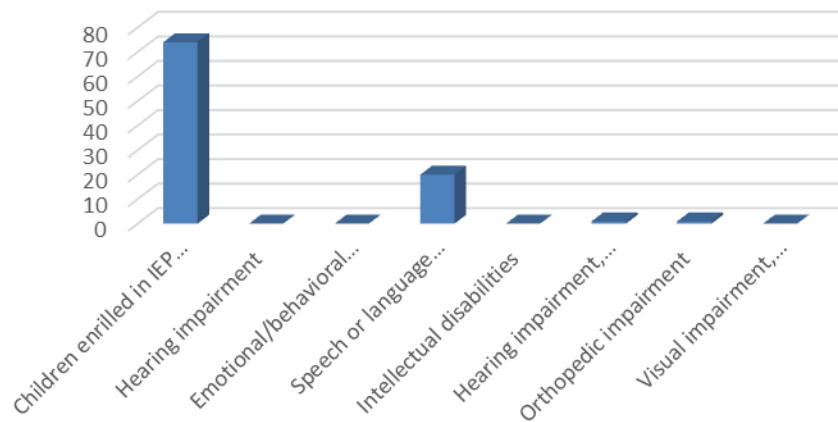


- Number of children with accessible dental care
- Number of children who received preventive care

Chronic Health Conditions



Disabilities Services



Former Congressman John Barrows, interacting with students at Deans Bridge Head Start Center

| Number of Families Served | |
|--|-------|
| Number of Families | 1,568 |
| Number of Two-Parent Families | 163 |
| Number of Single-Parent Families | 1,397 |
| | 16 |
| Federal or Other Assistance | |
| Number of Families Receiving Temporary Assistance for Needing Families (TANF) | 105 |
| Number of Families Receiving Supplemental Security Income (SSI) | 97 |
| Number of Families Receiving services from the Supplemental Nutrition Program for Women, Infants, and Children (WIC) | 482 |
| Number of Families Receiving services from the Supplemental Nutrition Assistance Program (SNAP) | 906 |
| Employment/Job Training/School | |
| Number of Single-Parents Employed/Job Training/School | 243 |
| Number of Single-Parents not Employed/Job Training/School | 1,154 |
| Family Services Received | |
| Emergency/Crisis Intervention (Food, Clothing, Shelter) | 133 |
| Housing Assistance (Utilities, Repairs) | 88 |
| Mental Health Services | 17 |
| English as a Second Language (ESL) Training | 3 |
| Adult Education Such as GED Programs and College Selection | 199 |
| Job Training | 206 |
| Substance Abuse Prevention | 31 |
| Substance Abuse Treatment | 11 |
| Child Abuse and Neglect Services | 5 |
| Domestic Violence Services | 137 |
| Child Support Assistance | 2 |

| | |
|---|-----|
| Health Education | 257 |
| Assistance to Families of Incarcerated Individuals | 3 |
| Parenting Education | 289 |
| Relationship/Marriage Education | 5 |
| | |
| Other Services | |
| Number of Enrolled Children whose Fathers/Father Figures Participated in Activities | 316 |
| Number of Families Experiencing Homelessness | 27 |
| Number of Children Experiencing Homelessness | 27 |
| Number of Enrolled Children Who Were in Foster Care | 12 |
| Number of Enrolled Children Who Were Referred by a Child Welfare Agency | 15 |



Former Congressman John Barrows, interacting with students at Deans Bridge Head Start Center



Mrs. Sandra Deal visited the McDuffie Head Start Center and read a story to the children.

Program Services

Early Childhood Education Services

The Program uses the Creative Curriculum as the primary source for selecting individual and group activities; however, many other useful sources are utilized: Second Step, Safety Sam, and STEPS Emergent Literacy enhance the classroom activities. Children are screened using the Learning Accomplishment Profile Diagnostic (LAP-D) Instrument and are assessed using Teaching Strategies Online, which compliments the curriculum.

Head Start has always prepared children for entry into public school. The expectations of school preparation changed to require programs to develop a school readiness plan that aligned program goals with state and local school systems' goals and expectations. The program's school readiness goals are aligned with the Head Start Early Learning Framework (HSELOF), Georgia Kindergarten Inventory Developing Skills (GELDS), and Georgia Early Learning and Development Standards (GELDS). The goals are:

SRG #1 Children will self-regulate emotions and participate constructively in group situations.

SRG #2 Children will learn and internalize (follow) classroom rules.

SRG #3 Children will develop positive relationships with adults and peers.

SRG #4 Children will develop gross motor and fine motor skills.

SRG #5 Children will use language to communicate and comprehend information.

SRG #6 Children will demonstrate knowledge of the alphabet and understanding of the uses of print.

SRG #7 Children will demonstrate the ability to identify and discriminate the individual sounds of language.

SRG #8 Children will use nonverbal communication for a variety of purposes.

SRG #9 Children will develop classification and complex mathematical thinking and scientific reasoning skills to solve problems.

SRG #10 Children will develop the math skills to count, compare, and identify patterns.

SRG #11 Children will develop scientific inquiry skills and use of tools to explore, solve problems in the environment.

SRG #12 Children will develop knowledge of self within the context of their family and community.

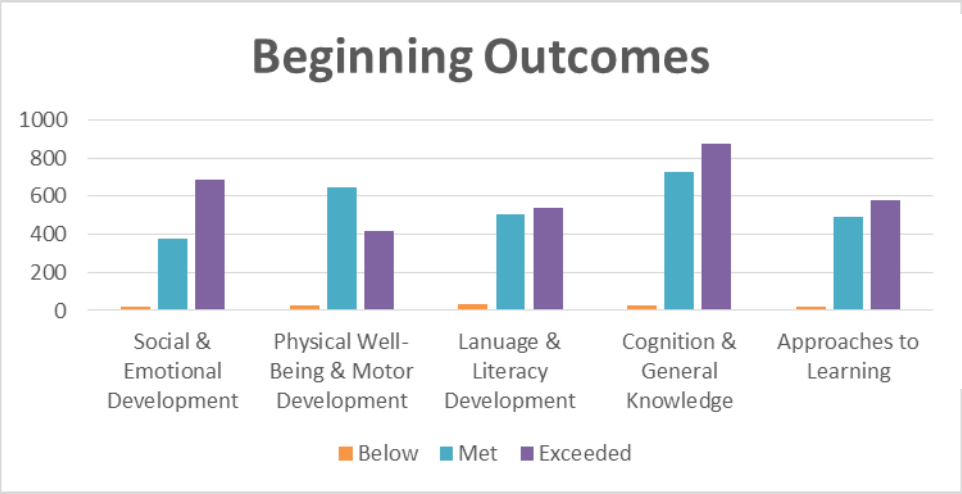
SRG #13 Children will explore the arts through music, dance, and drama.

SRG #14 Children will demonstrate persistence and sustained attention when working with classroom materials and participating in learning activities.

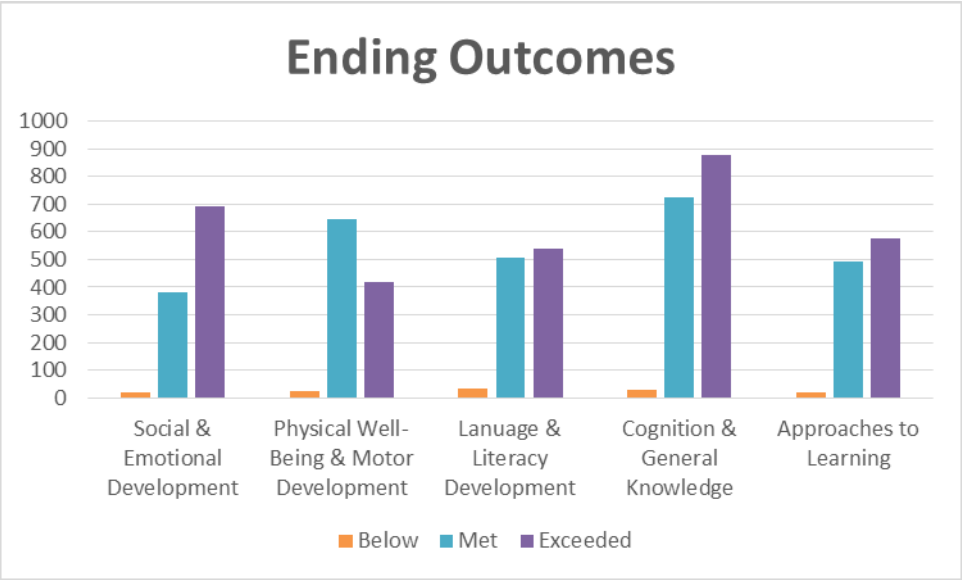
SRG #15 Children will be able to choose and participate in an increasing variety of tasks and activities.

SRG #16 Children will be able to develop an increasing ability to find more than one solution to a question, task, or problem; tackle and persist at challenging or frustrating tasks, to follow directions, to take risks and make mistakes, and to work as part of the group.

School Readiness Goals/Outcomes



| | Below | Met | Exceeded |
|---|-------|-----|----------|
| Social & Emotional Development | 67 | 768 | 300 |
| Physical Well-Being & Motor Development | 46 | 951 | 141 |
| Language & Literacy Development | 60 | 811 | 250 |
| Cognition & General Knowledge | 48 | 821 | 262 |
| Approaches to Learning | 58 | 818 | 256 |



| | Below | Met | Exceeded |
|---|-------|-----|----------|
| Social & Emotional Development | 18 | 380 | 690 |
| Physical Well-Being & Motor Development | 25 | 644 | 420 |
| Language & Literacy Development | 33 | 506 | 539 |
| Cognition & General Knowledge | 28 | 726 | 877 |
| Approaches to Learning | 19 | 491 | 577 |

The Classroom Assessment Scoring System (CLASS) is implemented to obtain information relative to teacher/child interaction. The information enables management staff to determine skill levels of the teaching staff and provide staff development opportunities that will improve their skills. Special curriculum is used during the transport of children that mirrors classroom activities. Meals and nutritional activities with children contribute to the holistic approaches used for child development by the program.

Transitioning

The program continues to be engaged in the transition process both into and out of Head Start. This process includes: Parents, Community Organizations, Childcare, Babies Can't Wait, School System and Early Head Start Programs (Burke and Emanuel counties). Prior to the beginning of the school year, transition into Head Start begins. Registration, Parent Orientation to the Head Start Program, and Center Visits are transition activities provided for parents. The orientation for children and parents occurred at the beginning of the school year when they both came to school for a half day to meet teachers and to tour the property.

As vacancies occur during the school year, parents and children experience transition into Head Start. This includes orientation to Head Start Program, registration, and center tour. The transition out of Head Start begins in January. The students are utilizing trays to familiarize themselves with cafeteria style process in the public school.

Professional Development

Head Start strives for excellence at all times. An added assurance to achieving excellence in the program, are provisions for the staff to enhance their skills through both formal and informal training and technical assistance. Ten hours per week are available for staff pursuing educational goals in their job specific field at Institutions of higher learning. Teachers are especially targeted to ensure that they meet the Health and Human Services (HHS) and Agency Degree mandate which requires all to have a Bachelor's Degree in Early Childhood Education or related field by December 31, 2015. Assistance with tuition, travel, and child care expenses was provided to teachers.

The teacher assistants have the Child Development Associate Credential (CDA) and the Early Childhood Education (ECE) diploma or the TCE, and are working toward their Associate's Degree or Bachelor's Degree. Achieving their Bachelor's Degrees will place them at an advantage for promotional opportunities as vacancies occur.

All staff receive training as required by the Head Start Regulations, School Readiness, and State requirements.

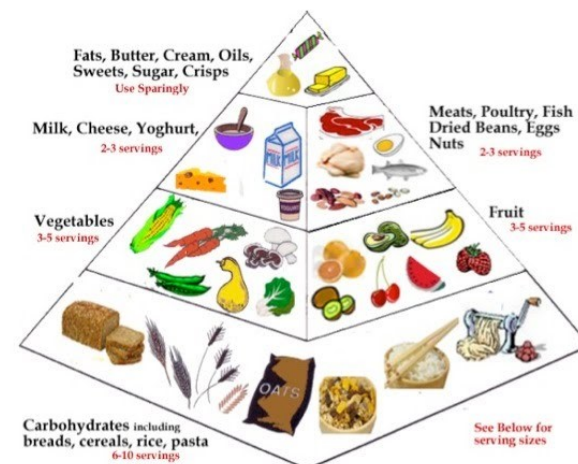
Transportation

Transportation was provided for approximately 95% of the enrollees. Each bus driver is a CDL with P & S endorsements. A driver and a monitor are assigned to each bus. Both employees receive all required training. A bus curriculum was utilized for continuous learning. The buses are equipped with required safety items. The Transportation Specialist was instrumental in the development of bus routes. All persons who drive agency vehicles must obtain a Motor Vehicle Report (MVR). Agency vans are available for staff travel to perform work requirements.



Nutrition

Children participated in the Child and Adult Care Food Program (CACFP). Breakfast, lunch and snack were provided. All Cooks are ServSafe certified. Children who were identified with low hemoglobin or hematocrit were monitored. Nutritional information was provided to the parents on how to prepare meals that would enhance the hemoglobin and hematocrit to normalcy.



Family and Community Engagement

CSRA EOA, Inc. has engaged several partnerships within the communities to provide quality services to children and families. The Boards of Education for Bulloch, Burke, Jefferson, Lincoln, McDuffie, and Richmond Counties provide facilities. The cities of Harlem, Warrenton, the Augusta Housing Authority and the Jenkins County Commission also partner with the Agency to provide facilities along with the YMCA, and New Zion Hill Missionary Baptist Church. Wal-Mart, International Paper, the Alpha Chi Lambda Chapter, of the Alpha Phi Alpha Fraternity, Inc., Doubletree Hotel, Trinity CME Church, T. J.'s Garage, Caring for Others, local companies and charities donate items for the children throughout the school year.

Georgia Regents University, local health departments, the school systems in all counties served, county libraries, doctors, dentists, other medical specialists, the Department of Family and Children Services, Augusta Technical College Nursing Students, and Burke and Emanuel Counties Early Head Start plays a vital role in the success of the Head Start Program. The engagement of the community resources help to impact the service needs of the children and families. Additionally, the engagement of parents makes a major difference to help bridge the gap between the home and the center for developing children and families; moreover, helping the families to achieve self-sufficiency.

Parents play a pivotal role in the program by serving on Center Committees, Policy Council, and Advisory Committees. They also assist the Program with the self-assessment, program planning, curriculum planning, center activities, and participate in parent training and other functions that enhance the program outcomes. CSRA EOA, Inc. Head Start has a menu planning committee comprised of parents who provide input on menus, and other information relative to the nutrition area, which assists with meeting HHS and USDA regulations. Recipes are submitted by parents and staff to develop a recipe book. The book is published biannually. Some of the other activities include: **Parent Trainings, Field Trips, Health Fair, Fatherhood, Menu Planning, Classroom Volunteers, Health and Education Advisory Committees**

We have several notable functions that have proven to be beneficial to the program and parents. The most successful programs are our Annual Parent Conference and the Joint Board of Directors and Policy Council Training that are held in the fall of each year. The conference and training are geared toward empowering parents to develop job skills, parenting skills, and personal growth and development.

Eligibility, Recruitment, Selection, Enrollment, and Attendance

The recruitment of children is an ongoing process. Children are deemed eligible who meet the eligibility criteria set within the federal regulations. Children with the greatest need are selected for enrollment. Flyers, door to door canvassing, media releases, exhibits at community affairs, participation in area parades, and wearing Head Start T-shirts, are examples of methods utilized for recruitment. It is required that the program maintains a minimum average daily attendance of 85%. The 85% is always exceeded.

Advisory Committees

The Program has an active Health Services Advisory Committee (HSAC). It is composed of parents, medical and dental partners, Local Health Department representatives, Amerigroup, contractors, DFACS representatives and staff. This Committee assists with program planning, health services, and provides other information relative to meeting the health/nutrition, and disabilities needs of children and families. The HSAC provides information for use by parents in the home to ensure preventive health care measures. This committee provides professional suggestions for health care and current health trend strategies that are useful.



The HSAC was instrumental in having a mobile dental unit set up at several Head Start centers to provide dental exams to Head Start children. Health clinics were held at the suggestions of the HSAC, to provide physicals, sensory and other screenings for the children. The School Readiness Committee is composed of parents, community partners, and staff. This Committee assists in making decisions regarding approaches to child development that the program will implement. Information shared from the cross-section of members assists with securing services continuity.

The menu planning committee is composed of parents and staff who provide input on menu planning and development and, nutrition tips for healthy living. As members of this committee, parents have an opportunity to check the services for compliance with USDA and Head Start Requirements.

Parents on the committee collect recipes from parents in their center for inclusion in the recipe book that is developed, published and distributed biannually.

Technology

The Program utilizes "ChildPlus.net Software" as its recordkeeping system and "Teaching Strategies Online" to conduct child assessments. Administrative and center staff have access to computers to utilize in reviewing and accessing records as part of the recordkeeping process. Each classroom is equipped with computers that are used



Budget/Financial Highlights

CSRA EOA, Inc. receives federal funds to operate the Head Start Program from: Health and Human Services, Administration for Children and Families, Office of Head Start, Bright from the Start, CACFP, and Georgia Pre-K. The following is a breakdown of funds:



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|-------------------|-----------------|
| Federal | \$10,941,160.00 |
| Non-Federal | \$2,735,290.00 |
| Pre-K..... | \$253,820.00 |
| Total | \$13,930,270.00 |

Other

USDA/CACFP (Child and Adult Care Food Program) Meal Reimbursement \$1,560,883.59

Note: these amounts represent the 2014-2015 School Year and not necessarily the presently budgeted fiscal year.

“TOUCHING CHILDREN – REACHING FAMILIES”

HEAD START CENTERS AND ADDRESSES

Central Office

1261 Greene Street
P.O. Box 10104
Augusta, GA 30903-2704

Ernestine P. Smith, Director

Central Office: (706) 722-0493
Head Start Fax: (706) 722-1640
Central Office Fax: (706) 722-8565

A. Brian Merry Elementary School

415 Boy Scout Road
Augusta, Georgia 30909
Funded Enrollment: 40

Elizabeth Schad, Principal

Office: (706) 737-7185
Fax: (706) 731-7653
Family Service Worker: Cherdina McCray

ATC Head Start

3200 Augusta Tech Dr.—Bldg. 500
Augusta, Georgia 30906
Funded Enrollment: 17

Carla McClatty, Cluster Center Director

Office: (706) 798-0930
Fax: (706) 798-0932
Family Service Worker: Faye Ketch

Bert Thomas Head Start Center at the “Y”

2340 Milledgeville Road
Augusta, Georgia 30904
Funded Enrollment: 35

Gwen Allen-Robinson, Cluster Center Director

Office: (706) 738-1455
Fax: (706) 738-6479

Burke County Head Start

518 College Street
Waynesboro, Georgia 30830
Funded Enrollment: 80

Syreeta Green, Center Director

Office: (706) 554-2140
Fax: (706) 554-6764
Clerk Typist: Darlene Miller

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| <u>Clara Jenkins Head Start</u> 101 Dan Bowles Road Augusta, Georgia 30906 Funded Enrollment: 138 | <u>Yvonne Johnson, Center Director</u> Office: (706) 793-2268 FSW: (706) 793-3145 Fax: (706) 793-6313 Clerk Typist: Glenda Moment |
| <u>Craig-Houghton Elementary School</u> 1001 4 th Street Augusta, Georgia 30901 Funded Enrollment: 40 | <u>Sophia Cogle, Principal</u> Office: (706) 823-6946 Fax: (706) 823-6988 Family Service Worker: Vacant |
| <u>Deans Bridge Head Start</u> 3237 Deans Bridge Road Augusta, Georgia 30906 Funded Enrollment: 126 | <u>Carla McClatty, Cluster Center Director</u> Office: (706) 796-2227 Fax: (706) 796-3187 Clerk Typist: Denise McCoy |
| <u>Emanuel County Head Start</u> 615 Gumlog Road Swainsboro, Georgia 30401 Funded Enrollment: 94 | <u>LaSandra Peeples, Center Director</u> Office: (478) 237-6135 Fax: (478) 237-6280 Clerk Typist: Alisha Boatwright |
| <u>Family Community Engagement</u> 2141 Service Drive Augusta, Georgia 30904 | <u>Melita Lowe, FCE Manager</u> Office: (706) 738-2133 Fax: (706) 738-1280 Clerk Typist: Bianca Kelly |
| <u>Floyd, Silas X. Head Start</u> 921 Florence Street Augusta, Georgia 30901 Funded Enrollment: 165 | <u>Shonta Bradley, Center Director</u> <u>Vacant, Center Operations Assistant</u> Office: (706) 722-6699 Fax: (706) 722- 3408 |

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| <u>Harlem Head Start</u> 405 A West Church Street Harlem, Georgia 30814 Funded Enrollment: 32 | <u>Serena Warner, Cluster Center Director</u> Office: (706) 556-0085 Fax: (706) 556-0017 Family Service Worker: |
| <u>Jenkins County Head Start</u> 727 Virginia Avenue Millen, Georgia 30442 Funded Enrollment: 30 | <u>Josephine Franklin, Center Director</u> Office: (478) 982-8310 Fax: (478) 982-8311 Family Service Worker: Betty Grimes |
| <u>Lamar-Milledge Elementary School</u> 970 Baker Avenue Augusta, Georgia 30904 Funded Enrollment: 40 | <u>Raye Robinson, Principal</u> Office: (706) 737-7262 Fax: (706) 737-7261 Family Service Worker: Harriet Graham |
| <u>Lincoln County Head Start</u> 576 Metasville Road P.O. Box 1000 Lincolnton, Georgia 30817 Funded Enrollment: 17 | <u>Serena Warner, Cluster Center Director</u> Office: (706) 359-5190 Class: (706) 359-4998 Fax: (706) 359-5233 Family Service Worker: |
| <u>Louisville Head Start</u> Route 3, Middleground Road P.O. Box 838 Louisville, GA 30424 Funded Enrollment: 66 | <u>Cynthia Davis, Cluster Center Director</u> Office: (478) 625-8911 Fax: (478) 625-8197 Clerk Typist: Shawanna Atkins |
| <u>McDuffie County Head Start</u> 614 Hunter Street P.O. Box 1335 Thomson, Georgia 30824 Funded Enrollment: 52 | <u>Gladys Forner, Center Director</u> Office: (706) 595-2362 Fax: (706) 595-7852 Cafeteria: (706) 595-0129 Clerk Typist: Bridgett Felts |

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| <u>Pathways Head Start</u> 110 E Court Street Augusta, Georgia 30904 Funded Enrollment: 37 | <u>Gwen Allen-Robinson, Cluster Center Director</u> Office: (706) 733-4505 Fax: (706) 733-4504 Clerk Typist: Regina Gamble |
| <u>South Richmond Head Start</u> 3950 Deans Bridge Road Hephzibah, Georgia 30815 Funded Enrollment: 82 | <u>Carla McClatty, Cluster Center Director</u> <u>Michelle Williams, Center Operations Assistant</u> Office: (706) 798-9000 Fax: (706) 798-0620 Clerk Typist: Christine Lott |
| <u>Statesboro Head Start</u> 150 Williams Street Statesboro, Georgia 30458 Funded Enrollment: 111 | <u>Ammie Hodges, Center Director</u> Office: (912) 764-5330 Fax: (912) 489-4585 Clerk Typist: Jestina Kelly |
| <u>Sylvania Head Start</u> 166 DevDhara Drive Sylvania, Georgia 30467 Funded Enrollment: 34 | <u>Rebar Virden, Center Director</u> Office: (912) 451-4223 Fax: (912) 451-4377 Clerk Typist: Yolanda Carter |
| <u>Wadley Head Start</u> 137 Bedingfield Street Wadley, Georgia 30477 Funded Enrollment: 34 | <u>Cynthia Davis, Cluster Center Director</u> FSW: (478) 252-4642 Fax: (478) 252-0824 |
| <u>Warren County Head Start</u> 158 West Gibson Street Warrenton, Georgia 30828 Funded Enrollment: 34 | <u>Serena Warner, Cluster Center Director</u> Office: (706) 465-2255 Fax: (706) 465-3173 Clerk Typist: Seneta Engram |

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| <u>Wheless Road Elementary</u> 2530 Wheless Road Augusta, GA 30906 Funded Enrollment: 40 | <u>Dr. Valerie McGahee, Principal</u> Office: (706) 796-4985 Fax: (706) 796-4771 Family Services Worker: Vacant |
| <u>Wilkinson Garden Elementary</u> 1925 Krather Drive Augusta, Georgia 30906 Funded Enrollment: 40 | <u>Rickey Lumpkin, Principal</u> Office: (706) 737-7219 Fax: (706) 731-8803 Family Service Worker: Vacant |
| <u>Wrens County Head Start</u> 1711 Highway 17, North Wrens, Georgia 30833 Funded Enrollment: 34 | <u>Cynthia Davis, Cluster Center Director</u> Office: (706) 547-7410 Class: (706) 547-6407 Fax: (706) 547-7522 |
| <u>Wrens Head Start Quality Mentor Office</u> 407 N. Main Street Wrens, Georgia 30833 | <u>Dorothy White, FCE Quality Mentor</u> Office: (706) 547-7410 Fax: (706) 547-7522 |



The CSRA Area Agency on Aging

A Division of the CSRA Regional Commission

3626 Walton Way Extension, Suite 300, Augusta, GA 30909

(706) 210-2018 / (866) 552-4464 / Fax: (706) 210-2024



Assessors, Action, Advocacy

Finding the right resources you need to remain healthy and happy in your own homes and communities can be *confusing* and *frustrating*.

BUT IT DOESN'T HAVE TO BE!

What you need to know is only "one call" away. The CSRA Area Agency on Aging (AAA), a designated Aging and Disability Resource Connection (ADRC), is the "single point of entry" to services for seniors, persons with disabilities and their caregivers.

Trained, friendly counselors are ready to answer calls for information or assistance with the activities of daily living such as:

- Meal preparation
- Access to health and wellness programs
- Bathing
- Dressing
- Assistive technology devices
- House cleaning
- Home modifications like wheelchair ramps
- Medication management

Services are provided through private pay and government-funded options. The ability to pay privately offers an alternative to being placed on a wait list.



Reaching the AAA is as simple as dialing (866) 552-4464
or (706) 210-2018.

NEED SOME RESOURCES NOW???

Some providers are willing to negotiate the cost of their services. Georgia's AAA's and the Administration for Community Living (ACL) offer several easy-to-use online databases which can be used to locate these providers.

Check out the following:

Georgia Services for Seniors www.georgiaservicesforseniors.org

Georgia 4 Seniors www.georgia4seniors.org

Eldercare Locator www.eldercare.gov



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Janie Terrell Peel
President/Broker

www.prime-properties.net
janie@prime-properties.net

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Augusta, GA 30901

Work (706) 564-6231
Fax (706) 664-0435

- *PROPERTY AND PROJECT MANAGEMENT*
- *INVESTMENT PROPERTIES – BNI NETWORKING*
- *LEASING – SALES – BUILD TO SUITS – COACHING*
- *FACEBOOK.COM/PRIMECOMMERCIALPROPERTIES*

Augusta Housing Authority

serving the housing community for over 70 years.



Legacy at Walton Oaks

Walton Oaks

- the first mixed-income public housing community within the Central Savannah River Area (CSRA).

Augusta Housing Authority worked with Walton Communities, the City of Augusta and other area partners within the CSRA on Walton Oaks.



Walton Oaks

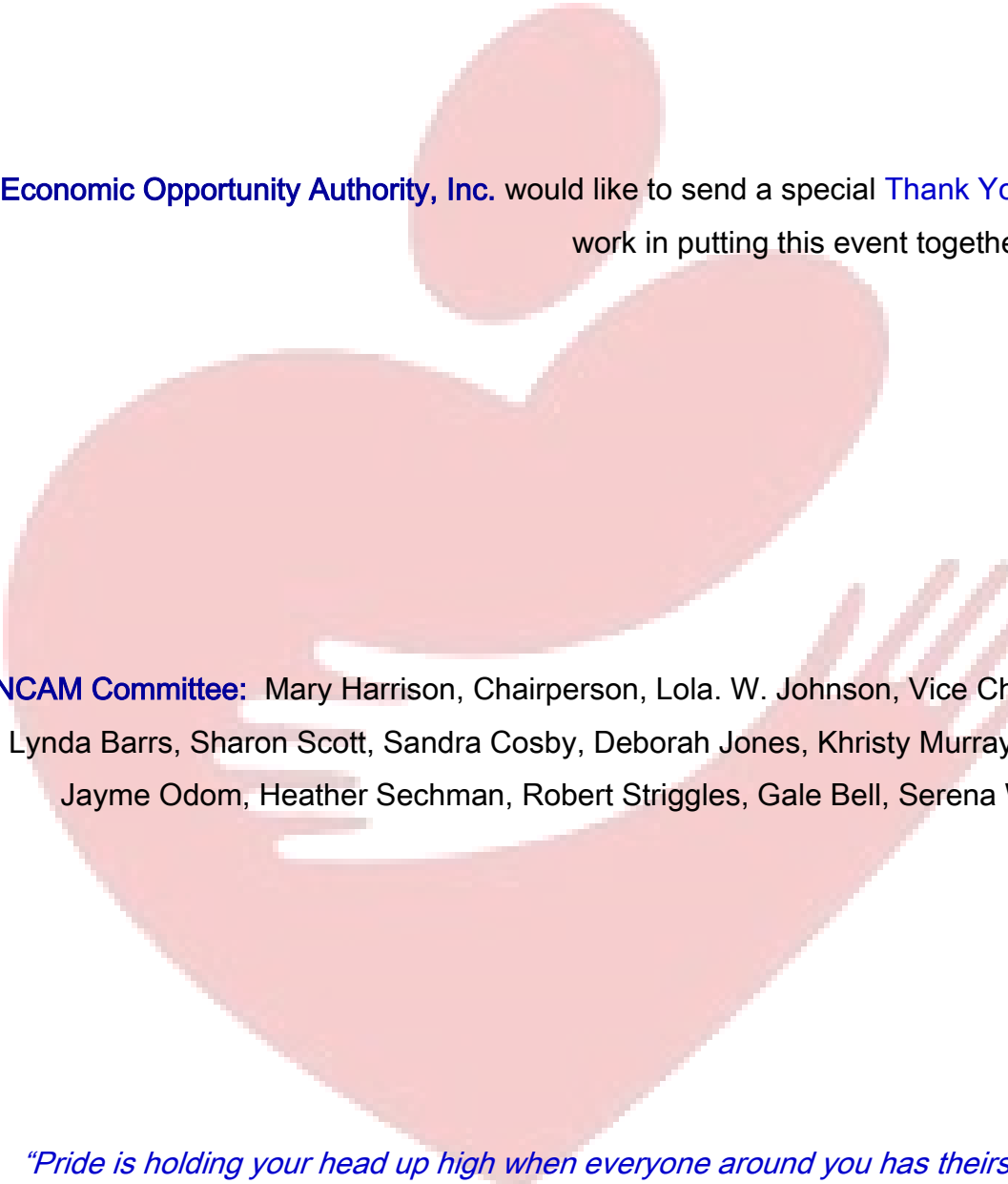


Powell Pointe

- named in honor of Mrs. Addie Scott Powell, community activist and historic preservationist. Mrs. Powell was the director and founder of the Bethlehem Area Community Association.

Augusta Housing Authority worked with the City of Augusta and other area partners within the CSRA on Powell Pointe.





CSRA Economic Opportunity Authority, Inc. would like to send a special **Thank You** to the 2016 NCAM Committee for all of their hard work in putting this event together.

2016 NCAM Committee: Mary Harrison, Chairperson, Lola. W. Johnson, Vice Chairperson, Shaundra Dority, Maria Beard, Bethany Trapp, Lynda Barrs, Sharon Scott, Sandra Cosby, Deborah Jones, Khristy Murray, Jennifer Speth, Patricia Johnson, Patricia Powell, Jayme Odom, Heather Sechman, Robert Striggles, Gale Bell, Serena Warner, Jasmine Moore, Carla McClatty

"Pride is holding your head up high when everyone around you has theirs bowed. Courage is what makes you do it."

—Bryce Courtenay



The Promise of Community Action

Community Action changes people's lives, embodies the spirit of hope, improves communities and makes America a better place to live. We care about the entire community, and we are dedicated to helping people help themselves and each other.